

Discrimination is Against the Law

Hawaii Health Systems Corporation (HHSC), its Regions and Facilities comply with applicable Federal, State and Local civil rights laws and rules and do not discriminate on the basis of race, color, ancestry, national origin, religion, age, disability, sex, sexual orientation, or marital status. HHSC does not exclude people or treat them differently because of race, color, ancestry, national origin, religion, age, disability, sex, sexual orientation, or marital status.

HHSC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact HHSC's Civil Rights Coordinator.

If you believe that HHSC has failed to provide these services or discriminated in another way on the basis of race, color, ancestry, national origin, religion, age, disability, sex, sexual orientation, or marital status, you can file a grievance with:

Civil Rights Coordinator

Hawaii Health Systems Corporation
3675 Kilauea Avenue
Honolulu, HI 96816
Phone: 808-733-4189
Fax: 808-733-4028 (unsecured)
CivilRightsCoordinator@hhsc.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the HHSC's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, or the Hawaii Civil Rights Commission.

- U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

- Hawaii Civil Rights Commission by mail or phone at:

Hawaii Civil Rights Commission

830 Punchbowl Street, Room 411
Honolulu, Hawaii 96813
Oahu: (808) 586-8636
Kauai: (808) 274-3141 Ext. 6-8636#
Maui: (808) 984-2400 Ext. 6-8636#
Hawaii: (808) 974-4000 Ext. 6-8636#
Lanai and Molokai: 1-800-468-4644 Ext. 6-8636#
Fax: (808) 586-8655
TDD: (808) 586-8692