



"Nursing Lives Everyday"
HAWAII HEALTH SYSTEMS
C O R P O R A T I O N

HHSC Information Overview for the 2005-2006 Legislature

Last Updated: April 2006
POC: Thomas Driskill, HHSC President and CEO; 733-4151

INDEX

	PAGE
1. FY2002-2005 Cumulative Contributions of HHSC Foundations	3
2. Overview & Contact Information of Foundations Supporting	3
3. HHSC Foundations	
Kauai Veterans Memorial Hospital Foundation	3
Samuel Mahelona Memorial Hospital Foundation	4
Maui Memorial Medical Center Foundation	5
Kona Hospital Foundation	5
Kohala Hospital Foundation	6
Hilo Medical Center Foundation	6
Ka`u Hospital Foundation	8
Leahi - Maluhia Hospital	9
Hawaii Health Systems Foundation	9
4. HHSC Hospital Auxiliaries & Community-Based Volunteer Programs Supporting HHSC Community Hospitals	10
5. HHSC 2005 Functional Accomplishments	11
6. East Hawaii Region Hospitals	12
Hilo Medical Center	12
Hale Ho`ola Hamakua	16
Ka`u Hospital	18
7. Kauai Region Hospitals	21
West Kauai Medical Center	21
Samuel Mahelona Medical Center	26
8. Maui Region Hospitals	29
Maui Memorial Medical Center	29
Kula Hospital	33
Lanai Community Hospital	35
9. Oahu Region Hospitals	37
Maluhia	37
Leahi Hospital	39
10. West Hawaii Region Hospitals	42
Kohala Hospital	42
Kona Community Hospital	45
11. HHSC 10 th Anniversary Certificate from the State Senate	48
12. HHSC 10 th Anniversary Certificate from the House of Representatives	50

NOTE: During the years **CY2002-2005** HHSC Foundations have collectively raised **\$9,357,596** worth of funding for HHSC healthcare facilities thru monies received from donations, fundraising activities and grants. A detailed breakout of Foundation money raised for HHSC hospitals is provided in the sections related to each HHSC facility that has a Foundation. See next pages for details.

Nine Foundations Supporting HHSC Hospitals Background / Contact Information

Kauai Veterans Memorial Hospital Foundation

This foundation was formed in the fall of 1998. The board consists of 10 community members and 3 employees of the Kauai Veterans Memorial Hospital. Its main focus is to support the many services, equipment purchases, and programs the West Kauai Medical Center/KVMH provides for its community and the people of Kauai.

Foundation President:

Irene Kennett (kennette001@hawaii.rr.com) (808) 335-3360

Foundation Vice President/Treasurer:

Linda Faye-Collins

Foundation Executive Director:

Barbara Bennett (bbkauai@hawaiilink.net)

Contact information:

KVMH Foundation

Kauai Veterans Memorial Hospital

4643 Waimea Canyon Road

Waimea, Kauai, HI 96796

Samuel Mahelona Memorial Hospital Foundation

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

The foundation was formed in the spring of 1999. It is managed by eleven board members consisting of eight community members, two employees of SMMH, and one resident of SMMH.

As a Foundation, we are committed to bringing the best healthcare possible to our community through our efforts of raising money from various projects, grants, endowments and community support. To accomplish this, we must go into the community and listen to their health concerns and needs and speak the message of SMMH to them; thus forming a bond of trust, integrity and partnership.

Foundation President:

Dave Goller (808) 822-4961

SMMH Foundation Vice-President:

Winnie Lu Winnie@winnie.lu.com 808-822-1111

P.O. Box 770

Kapaa, Hawaii 96746

Contact information:

SMMH Foundation

Samuel Mahelona Memorial Hospital

4800 Kawaihau Road

Kapaa, Kauai, HI 96746

Maui Foundation

This foundation was formed in 1996 and opened office in 1999. It is a support foundation with a nonprofit status to support the master plan for development, scholarship funding and the purchase of state-of-the-art equipment. MMMC is Maui's acute care facility, serving everyone. It is here for the generations to follow. Your support will ensure a safe and healthy future for us all. MAHALO!

Foundation President: Dr. Barry Shitamoto, phone 808-242-2590;

barry.shitamoto@hawaiilabs.com

Foundation Director: Jackie Harp (jharp@hhsc.org)

Contact information:

Maui Foundation (www.MauiFoundation.org)

285 Mahalani Street, Suite 25

Wailuku, Maui, HI 96793

Kona Hospital Foundation

This foundation was established in 1984 for the purpose of providing means, equipment and facilities for the use by and benefit of Kona Community Hospital. Since its inception it has provided over a million dollars in equipment and facilities to the hospital. It is managed by a five-member board that is completely separate from the management of the hospital.

As our Foundation nears its second decade of operation we are very proud of our participation in the modernization and future of Kona Community Hospital. This year alone we have participated in the opening of the new Behavioral Health Unit, doubling the size of the Chemo Therapy Treatment Clinic and the creation of a new Physician's chart room and medical library. Next year we will participate in the opening of the new imaging center and the renovation of the emergency room. Kona Hospital is a tremendous asset to our community and we enjoy providing support to its reinvention and growth. Your

participation is most appreciated and does make a significant difference.

Foundation President: James Higgins (james.w.higgins@rssmb.com)

Foundation Director: Cheryl Holdcroft (choldcroft@hhsc.org)

Foundation Office Manager: Marisa Fronda (mfronda@hhsc.org) 808-322-4587

Contact information:

Kona Hospital Foundation
79-1019 Haukapila Street
Kealahou, HI 96750

Kohala Hospital Charitable Foundation

Foundation President: Alan S. Axelrod axelrod@wave.bicv.net

Foundation Vice President: Tommy Tinker ttinker@aloha.net

Foundation Director: TBD

Contact information:

Kohala Hospital Charitable Foundation
Kohala Hospital
54-383 Hospital Road
P.O. Box 10
Kapaau, HI 96755



Hilo Medical Center Foundation

Founded in 1995, the Foundation supports the healthcare of the community and its visitors by assisting Hilo Medical Center (HMC) through volunteerism, community education, and financial support. With no private hospitals in the East Hawaii region, HMC is truly a community institution with quality of facilities and services dependant upon both psychological and financial community support. We view our mission as attempting to enhance that support.

**Friends of Hilo Medical Center Foundation
Distinguished Donor Club**

Providing essential and specialized medical services is a top priority at Hilo Medical Center. With your support, we can continue to achieve our goal of providing advanced, specialized medical care right here on the Big Island. [DONATE ONLINE NOW](#)

**3rd Annual Wine and Cheese Tasting Event
Ticket Registration**

The Hilo Medical Center Foundation invites you to our 3rd Annual Wine and Cheese Tasting Fundraiser on Sunday, November 6th at 4 PM at Nani Mau Gardens. Come and taste an array of wines, cheeses, fresh fruits, pupu, and more.

Presenting:

- An array of different Wines from Hilo's Top Distributors
- Cheese Display and Fondue Presentation by Y. Hata & Company's Chef Ernesto Limaco
- Pupu
- Unique Silent Auction Items
- Wine Tasting Lessons by a Local Wine Expert

Where: Nani Mau Gardens

421 Makalika Street

Hilo, Hawaii 96720

When: Sunday, November 6th

4 PM - 7 PM

Cost: \$40.00 Advanced, \$45.00 At the door

(\$25 is tax deductible)

[REGISTER ONLINE NOW](#)

A benefit event to support the Foundation's efforts to assist the Hilo Medical Center provide high quality medical care for Big Island residents and visitors.

Hilo Medical Center Foundation
1190 Waianuenue Avenue # 629
Hilo, HI 96720.

If you have questions please call:
Executive Director Heather Gallo at (808) 935-2957
or email at hgallo@hhsc.org

Foundation President: Carol Myrianthis, RPT, Psy D
Executive Director: Heather Gallo (hgallo@hhsc.org)

Contact information:

HMC Foundation
Hilo Medical Center Foundation
1190 Waianuenue Avenue, Box 629
Hilo, HI 96720

Phone: (808) 935-2957
Fax: (808) 974-4746

Ka`u Hospital Foundation

Contact information:

Ka`u Hospital Foundation
Ka`u Hospital
1 Kamani Street
P.O. Box 40
Pahala, HI 96777

Ka'u Foundation Acting President/Director: Marge Elwell*

elwell@ilhawaii.net

P.O. Box 1043

Naalehu, HI 96772

808-929-7236

cell (808) 938-1141

*Israel Gorali: 'yisrael@flex.com'

(temporarily filling in for Marge Ewell until March 2006)

Leahi-Maluhia Foundation

Foundation President: Jay Duquette (jayd@hhsc.org)

Contact information:

Maluhia Foundation

Maluhia

1027 Hala Drive

Honolulu, HI 96817

Hawaii Health Systems Foundation

Foundation President: Thomas Driskill (tdriskill@hhsc.org)

Foundation Director: Bryan Lowe (blowe@hhsc.org)

Contact information:

Hawaii Health Systems Foundation

Hawaii Health Systems Corporation

3675 Kilauea Avenue

Honolulu, HI 96816

HHSC Hospital Auxiliaries and Community-Based Volunteer Programs Supporting HHSC Community Hospitals

- During the years **FY2002-FY2005** HHSC healthcare facilities have benefited from the outstanding, dedicated service of the community-based “Hospital Auxiliaries” comprised of more than **600 volunteers** system-wide.
- These Volunteers have provided more than **408,030 hours** of direct service to their respective HHSC community hospital. That is the equivalent of almost **51,000 workdays**.
- Those Hospital Auxiliary volunteers have contributed through their work in the 12 HHSC healthcare facilities, more than **\$1,157,700 in cash and in-kind donations** of supplies, equipment and services.
- See next pages for detailed information by facility.

HAWAII HEALTH SYSTEMS CORPORATION 2005 Functional Accomplishments

- Completion of the demolition of the old Hilo hospital and groundbreaking for construction of the \$33 million Yukio Okutsu Veterans Care Home on the grounds of Hilo Medical Center.
- Topping off ceremony for the \$42 million renovation and expansion of Maui Memorial Medical Center.
- Successful Certification of three more HHSC hospitals as Critical Access Hospitals (CAH): Kula Hospital, Hale Ho`ola Hamakua, Samuel Mahelona Memorial Hospital. That completes a total of 7 CAH facility designations for HHSC resulting in significantly enhanced revenues to cover costs of care.
- 32 slice CT machine installed and running in the summer of 2005 at Hilo Medical Center.
- 2 Phillips iU22 Ultrasound machines installed and running in the fall of 2005 at Hilo Medical Center
- Opening of Radiation Oncology Service at Kona Community Hospital in June 2005.
- Constructed new helipad and parking lot, with funding provided by Kona Hospital Foundation.
- Leahi Hospital regionalized food service, environmental services, and security, reducing costs and improving services.
- Increased the active medical staff of the West Kauai Medical Center / KVMH by five members with the addition of the Kalaheo Clinic to the West Kauai Clinic family on January 1, 2005, enabling the Kauai Region to provide service to our secondary market.
- 16-slice CT machine installed and running at the West Kauai Medical Center (late winter/early spring 2005).
- West Kauai Medical Center/ KVMH's orthopedist was trained and is utilizing the knee Navigation (computerized System for bilateral corrective knee surgery). He is the first in the State to be utilizing this system.
- HHSC was awarded \$663,858 from the Hawaii Medical Service Association (HMSA) in recognition of its efforts to improve the quality of hospital care over the past year. HMSA recognizes delivery of high-quality and cost-effective patient care in hospitals providing general, medical, surgical and maternity services. Individual facility performance awards were given to six hospitals in the health system as delineated in the following pages. This is the fourth consecutive year that participating HHSC facilities have received recognition for quality improvements.
- Four of HHSC's largest acute / long-term care facilities received a full three year accreditation in September-October 2005 from the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).

EAST HAWAII REGION

Hilo Medical Center (HMC) is the largest facility in the Hawaii Health Systems Corporation. Established in 1897, HMC has grown from a 10-bed hospital, erected by the Hawaiian Government, to the present facility of 264 -licensed beds, consisting of 130 acute and 22 skilled nursing licensed beds including a 20-bed psychiatric unit, a separate 112 bed licensed extended care facility and an accredited home care agency. Built in 1984, next to the newly demolished “old hospital”, the facility sits on roughly 20.5 acres of land, adjacent to the picturesque Wailuku River. Also on the campus is the Hilo Surgical Associates’ office, Liberty Dialysis Center, the Veteran’s Administration (VA) Community Based Outpatient Clinic and the medical center's Hawaii Pacific Oncology Center.

- 2005 FY Admissions 8,546, Births 1,103, ER Visits 29,653
- Average Annual Patient Days: 84,127

HMC is the largest employer in Hilo, with over 900 employees.

Patient services include

- 24-Hour Physician-Staffed Emergency Care
- Intensive and Cardiac Critical Care, Echocardiography, Thallium Stress Treadmills, Pacemakers, Cardiac Telemetry
- Hospitalist services
- Acute Inpatient Dialysis
- Obstetrics with Childbirth Education Classes, Labor and Delivery, and Post-partum Services
- Gynecology
- Pediatrics
- Adult Psychiatric Care
- General Radiology
- Angiography and Interventional Radiology
- Telemedicine, including Teleradiology
- Surgical Services--Same Day Surgery, Post-Anesthesia Care, and Special Procedures

- Subspecialty Surgery Services--Vascular Surgical Services (Open and Endo-), Orthopedics, Ophthalmology, Otorhinolaryngology, Urology
- Physiatry
- Skilled Nursing and Long Term Care Facilities
- Wound and Ostomy Services
- Endoscopy, including ERCP
- Outpatient Surgery Clinic
- Hawaii Pacific Oncology Center--Medical and Radiation Oncology
- In-Patient Pharmacy
- EEG
- 24 hour CAP-Accredited Pathology Laboratory and Blood Bank Services
- Food and Nutrition Services and Counseling
- Home Healthcare
- Multi-Slice CT Scanner, MRI, Ultrasound, Nuclear Medicine
- Rehab Services-Physical, Occupational, Speech, and Recreational Therapies
- Respiratory Therapy
- Social Services

HMC had 6,778 acute admissions and 665 skilled nursing and intermediate care admissions this past year. In addition, HMC delivers over 1,100 babies, has over 29,600 emergency visits (second busiest in the State, after Queens Medical Center on Oahu), and provides surgical services for over 3,600 people each year.

Continuing to meet the health needs of our region, HMC has embarked on a strategy to extend and enhance services, particularly outpatient services, currently provided.

The history of HMC reflects a colorful and active past dedicated to the best inpatient and outpatient care services possible to the residents and visitors of East Hawaii and Hawaii County.

ED Expansion - HMC, in conjunction with the HMC Foundation and Architects Hawaii, Ltd., completed the design of the ED Renovation/Expansion in the latter part of 2005 and is currently soliciting proposals for construction as well as

construction project management.

NEW PROGRAMS, COST SAVINGS, REVENUE ENHANCEMENTS

- Hospitalist Service
- Intensive Care Specialist
- Family Medicine Residency Rotation
- 32-Slice CT Scanner
- Outpatient Surgery Clinic now includes Orthopedics
- Collaborative Efforts to Increase Community LTC Beds
- Construction begun on state's first veterans' home – 95-bed facility with adult day care
- New Bronchoscopy Services
- Expansion of Emergency Room
- In the process of obtaining ten acres of land to resolve parking issues
- Demolished old 1950/1960 buildings

2005 HMSA Quality Award Recipient: Hilo Medical Center was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year. This facility's quality care improvements resulted in HMSA awarding HHSC almost \$664,000 to be disbursed among those 6 HHSC hospitals recognized by HMSA.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

Estimated Total Private Donations received by the Foundation

- 2002 – 2003 - \$157,780

Estimated Total Fundraising Monies received by the Foundation

- 2002 – 2003 - \$478,374

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2002 – 2003 - \$26,600

Estimated Total Fundraising / Private Donations / Grant Funding:

- 2004 – 2005 - \$1,631,653

GRAND TOTAL 2002-2005 Foundation \$\$ to Benefit HMC = \$2,294,407

VOLUNTEER SERVICES FY2002 – FY2004

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2002 Number of Active Volunteers: **95**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility: **21,100 volunteer hours**
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$15,000 - \$30,000 annually**

- FY2003 Number of Active Volunteers: **100**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **24,300 volunteer hours**
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$15,000 - \$30,000 annually**

- FY2004 Number of Active Volunteers: **100**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **27,100 volunteer hours**
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$15,000 - \$30,000 annually**

- FY2005 Number of Active Volunteers: **100**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **26,000 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$15,000 - \$30,000**

Hale Ho'ola Hamakua (HHH), originally known as Honoka'a Hospital, has served the healthcare needs of the communities of Hamakua, North Hawaii and South Kohala since 1951. In November 1995, a new fifty (50) facility was opened above the old hospital, to provide long-term-care services. The facility was renamed Hale Ho'ola Hamakua (Haven of Wellness in Hamakua) in 1997 to reflect its new focus.

HHH employs a staff of 90 of which a significant number are residents of the area who were former employees or related to employees of the now defunct Hamakua Sugar Co. Situated next to HHH is Hamakua Health Center, the successor to the plantation operated Hamakua Infirmary, which continues to provide outpatient services to the community in a building owned and leased from HHH.

A small section of the "old" Honokaa Hospital (kitchen and an adjacent building) is utilized by start-up community entrepreneurs for food processing. The greater part of the building will be occupied by the North Hawaii Education and Research Center, a project of the University of Hawaii at Hilo to provide college, vocational, and special interest courses in Hamakua, which will also function as a base for offsite distance learning for the university to all parts of the State.

HHH was converted as a Critical Access Hospital on December 2005, which resulted in bed configuration changes and the provision of new Emergency Room (ER) and expanded ancillary services.

Services provided by HHH include:

- 4 Acute/Long Term Care Beds
- 46 Skilled Nursing/Intermediate Care Beds
- Emergency Room Services, 24hours/7 days per week, on call within 30 minutes
- Laboratory Services
- Radiology Services
- Dietary /Food Services
- Social Work Services
- Auxiliary and Community Volunteer Services

COST SAVINGS AND REVENUE ENHANCEMENTS

- Critical Access Hospital conversion resulted in higher Medicare and Medicaid reimbursements

- Assisted to establish new North Hawaii Research & Education Center located in old Honokaa Hospital to be operated by University of Hawaii at Hilo
- Annual occupancy rate of 97% plus
 - \$9.1 million secured in FY 2005 State Executive Budget to expand bed capacity by 50 beds (funds yet to be released)

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **25**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility: **6,270 volunteer hours**
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$2,450**

- FY2003 Number of Active Volunteers: **29**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **9,096 volunteer hours**
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$2,500**

- FY2004 Number of Active Volunteers: **29**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **9,983 volunteer hours**
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$2,500**

- FY2005 Number of Active Volunteers: **38**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **12,000 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$4,000**



Ka`u Hospital, in Pahala, is a 21-bed facility with 16 long-term care beds and 5 acute. Replacing a former plantation hospital, the current hospital was built in 1971 to serve the needs of this vast rural area, located approximately 25 miles beyond Volcanoes National Park Headquarters. There are no other hospitals within a 55-mile radius. Ka'u Hospital became a CAH (Critical Access Hospital) July 2001. A federally certified Rural Health Clinic was added to the spectrum of services on the hospital campus in September of 2003. Ka'u Hospital and Rural Health Clinic employs 46 employees and provides the following services:

:

- 24-hour Emergency Services
- Acute Care
- Intermediate and Skilled level care
- Adult Day Health Services Program
- Radiology - inpatient and outpatient
- Rehab Services – Physical, Occupational, and Speech Therapy
- Laboratory services
- Rural Health Clinic provides primary care including:
 - Family Practice
 - Internal Medicine
 - Geriatric Medicine
 - Outpatient laboratory and pharmacy services on campus

There has been a marked increase in utilization of hospital facilities in FY05-06. Projections for FY06 indicate an increase in ER admissions from 1583 to 1855, acute admits increase from 20 to 35 and occupancy rate for the 16 long-term care beds has been 100 percent with some admissions waitlisted in acute beds.

COST SAVINGS AND REVENUE ENHANCEMENTS

- Attained Critical Access Hospital (CAH) Status in July 2001
- Increased LTC/acute Beds from 15-21 total beds
- \$300K annual savings with Rural Health Clinic Implementation
- Community donations of time, labor and funds are enabling hospital to repaint and renovate all rooms in long-term care, and day activities room at no cost to the facility or the state.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

Estimated Total Private Donations received by the Foundation

- 2004 : -0-

Estimated Total Fundraising Monies received by the Foundation

- 2004: **\$12,000**

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2004: -0-

Estimated Total Fundraising / Private Donations / Grant Funding:

- **2004 – 2005 - \$3,100**

GRAND TOTAL 2002-2005 Foundation \$\$ to Benefit Ka`u = \$15,100

Estimated Fundraising for FY06 - \$15,000

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **3**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
1,620 volunteer hours
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$1,000**

- FY2003 Number of Active Volunteers: **3**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
1,600 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$1,000**

- FY2004 Number of Active Volunteers: **17**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
1,500 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$7,074**

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2005 Number of Active Volunteers: **52**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
1,620 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$8,000**



KAUAI REGION

West Kauai Medical Center (WKMC) was formerly known as Kauai Veterans Memorial Hospital (KVMH) and was completed in October 1957 and dedicated to the Veterans of the Korean War. KVMH was built to meet the increasing medical needs for the people of the surrounding communities. Although this hospital still continues to honor the service and sacrifice of all our Veterans, the hospital has unofficially adopted a new name and today it is known as the West Kauai Medical Center (WKMC). Today WKMC employs approximately 151 employees and has utilization numbers of:

- Average Annual Admissions: 960
- Average Annual Births: 140
- Average Annual ER Visits: 4,600
- Average Annual Patient Days: 11,500

Through the provision of the following patient services:

- Critical Care
- Orthopedic Surgeon on Staff
- Full-time Radiologist
- Radiology, CT Scan, Ultrasound, Mammography
 - Full-time radiologist
- High Risk Fetal Ultrasound Consultations with Kapiolani Medical Center
- Cardiac Ultrasound Consultations with Queens Medical Center
- Cardiac Care
- Physical Therapy
- Occupational Therapy
- Inpatient/Outpatient Surgery
 - Ophthalmology
 - GYN/OB
 - General Surgeries

- Orthopedics
- Outpatient Surgery
- Surgery
- 24-Hour Emergency Care
- Pharmacy
- Respiratory Therapy
- OB/GYN Services
- Mother/Baby Care
- Medical Surgical/Pediatric Care
- Dietary Counseling
- CAP-approved Laboratory Services
- Skilled Nursing Care
- Intermediate Nursing Care
- Orthopedic Consulting Services
- CLIA-approved Laboratory Services
- Social Services
- KVMH Operates 3 Clinics
 - Waimea Clinic staffed with 6 KVMH physicians
 - Eleele Clinic staffed with 2 KVMH physicians and 1 nurse practitioner
 - Kalaheo Clinic staffed with 6 KVMH physicians

The Kawaiola Medical Office Building (MOB) was completed and dedicated November 1996. Kawaiola was the outcome of a collaborated Hospital and Community Strategic Plan for health care for the West Kauai communities. Ten Physicians and one Nurse Practitioner occupy the MOB. Five of the Physicians are WKMC doctors, and the other five are members of various professional groups that serve WKMC. Services presently being provided in the MOB are:

- Family Practice
- Internal Medicine
- General Surgery

- Neurology Consultations
- Teleradiology
- Hemodialysis (St. Francis)
- Radiology
- Retail Pharmacy
- Hospital Gift Shop
- Obstetrics and Gynecology
- Pediatrics
- Orthopedics
- The Kawaiola Medical Office Building also houses:
 - Cardiac and Dermatology Consultation Clinics
 - St. Francis Dialysis and Hemo-dialysis Services
 - MedCenter Retail Pharmacy
 - KVMH Radiology Satellite
 - KVMH Hospital Gift Shop
- Federally Qualified Health Clinic (Kauai Community Health Center) - Medical and Dental

COST SAVINGS AND ENHANCED REVENUES

- Established First Critical Access Hospital in Hawaii
- Added New 24-Hour Ultrasound Service
- Initiated Kauai Teleradiology Center
- Helped Facilitate Establishment of Kauai's First Federally-Qualified Health Center (via Collaborative Work with Hale Ho'ola and Hawaii Primary Care Association)
- Established Two New Community Clinics
- Expanded Outpatient Dialysis Service on West Kauai via Partnership with St. Francis.
- Expanded Obstetrics Service with over 100 babies born in FY04.

2005 HMSA Quality Award Recipient: West Kauai Medical Center was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

2005 JCAHO Certification: In 2005 the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) gave this hospital its highest rating with a 3 full-year accreditation.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

Estimated Total Private Donations received by the Foundation

- 2002 - \$2,000
- 2003 - \$1,650
- 2004 - \$1,800
- TOTAL - \$5,450

Estimated Total Fundraising Monies received by the Foundation

- 2002 - \$4,000
- 2003 - \$9,700
- 2004 - \$9,600
- TOTAL - \$23,300

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2002 - \$8,000
- 2003 - \$68,200
- 2004 - \$10,000
- TOTAL - \$86,200

Estimated Total Fundraising / Private Donations / Grant Funding:

- 2004 – 2005 - \$106,000

GRAND TOTAL 2002-2005 Foundation \$\$ to Benefit WKMC= \$220,950

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **20**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
1,800 volunteer hours

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$27,962**
 - FY2003 Number of Active Volunteers: **40**
 - FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
3,200 volunteer hours
 - FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$40,500**
 - FY2004 Number of Active Volunteers: **40**
 - FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
3,200 volunteer hours
 - FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$38,100**
 - FY2005 Number of Active Volunteers: **48**
 - FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
4,100 volunteer hours
 - FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$28,500**
-

Samuel Mahelona Memorial Hospital (SMMH) is the oldest operating hospital on Kauai. Founded in 1917 as a tuberculosis (TB) hospital, it received its name from a member of the Wilcox family who died of TB as a young man. In the 1960's, with the cure from TB well established, SMMH gradually transitioned to providing acute psychiatric, skilled nursing, medical acute, TB, and ancillary outpatient and inpatient services.

This hospital currently employs 131 people and its services continue to develop to meet the changing needs of the community. In the past year, an Emergency Department was opened to provide services to Kauai's east and north shore communities. Currently, patient services include:

Established CAH FY2006

- Emergency Services – 24-hour mid-level emergency services staffed by Board Certified ER physicians and ER nurses.
- 6 Acute / SNF Beds

Outpatient Services

- Laboratory
- Physical Therapy
- Radiology
- Occupational Therapy

Psychiatric Services (9 Acute Beds; Locked unit)

- Adult Inpatient Psychiatric Care
- Detoxification

Long-Term Care (66 SNF/ICF Beds)

- Skilled Nursing Beds
- Intermediate Care Beds

Tuberculosis Services (6 Acute/SNF Beds)

- Acute Inpatient Beds
- Clinic

Support for all Services

- Inpatient Pharmacy

- Social Services
- Occupational Therapy
- Recreational Therapy
- Speech Therapy
- Physical Therapy
- Dietician

COST SAVINGS AND ENHANCED REVENUES

- Established Collaborative Relationship with State Adult Mental Health Program to Allow Admission of Forensic Patients to SMMH Psych Unit
- Teleradiology Spoke
- Helped Facilitate Establishment of Kauai's Second Federally Qualified Health Center on the Mahelona Medical Center campus
- Attained Critical Access Hospital (CAH) designation in 2005 which will provide significantly enhanced revenues for the hospital, via cost-based reimbursement

2005 HMSA Quality Award Recipient: Samuel Mahelona Memorial Hospital was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

Estimated Total Private Donations received by the Foundation

- **2002 - \$3,750**
- **2003 - \$1,800**
- **2004 - \$9,000**
- **TOTAL - \$14,550**

Estimated Total Fundraising Monies received by the Foundation

- **2002 - \$11,500**
- **2003 - \$1,875**
- **2004 - \$500**

- **TOTAL - \$13,875**

**Estimated Total Funding received by the Foundation from
Federal/State/Private Grants**

- **2002 - \$59,200**
- **2003 - \$ -0-**
- **2004- \$500**
- **TOTAL - \$59,700**

GRAND TOTAL 2002-2004 Foundation \$\$ to Benefit SMMH = \$88,075

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **58**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
7,500 volunteer hours
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$18,858**

- FY2003 Number of Active Volunteers: **58**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
7,500 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$16,650**

- FY2004 Number of Active Volunteers: **58**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
7,500 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$17,150**

- FY2005 Number of Active Volunteers: **55**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
4,000 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$17,500**

MAUI REGION

Maui Memorial Medical Center MMMC is licensed for 206 (185 acute and 21 LTC) beds and now has nearly 1,000 employees. In fiscal year 2003-04, there were 12,692 admissions, with 1,649 births; and a total of 59,751 patient days. Its patient services include:

- Date MMMC was established – opened in 1884 as “Malulani” by Queen Kapiolani. In 1927, the County of Maui assumed financial responsibility for Malulani Hospital. In 1952, a new 140-bed Central Maui Memorial Hospital was opened. In 1966, operations were transferred to the State of Hawaii. In 1996, HHSC took over the administration of MMMC.
- Average Annual Admissions (FY01 – FY04): 12,193
- Average Annual Births (FY01 – FY04): 1,606
- Average Annual ER Visits (FY01 – FY04): 25,393
- Average Annual Patient Days (FY01 – FY04): 59,366
- Radiology, CT Scan, MRI, Ultrasound, Nuclear Medicine, Thallium Stress Treadmills, General Angiography and Interventional Procedures, Cardioversion, Ablations, EP Studies, Cardiac Catheterization, Pacemakers, ERCP, Stereotactic Mammography
- Cardiac and Intensive Care Unit, Progressive Care Unit
- Psychiatric Care – /Adult
- Physical, Occupational, and Recreational Therapy
- Outpatient Surgery
- Acute Inpatient Dialysis
- Surgery & Post-Anesthesia Care Unit
- Obstetrics/Gynecology with childbirth education classes
- Cancer Center (medical oncology, radiation oncology)
- 24-Hour Emergency Care, Urgent Care
- Pharmacy
- Respiratory Therapy

- Pediatrics
- Telemetry
- EEG
- Laboratory – 24-hour services
- Echocardiography, Transesophageal echos, Treadmill stress tests
- Neurosurgery
- Endoscopy
- Nutrition Services
- General Med/Surg
- Outpatient Observation Unit
- Wound/Ostomy
- Skilled Nursing Unit

COST SAVINGS AND ENHANCED REVENUES

- Magnetic Resonance Imaging Replacement
- New Computerized Tomography Scanner
- New Monitoring Systems
- New Neurosurgery Service
- SonoSite Titan Portable Ultrasound
- Medical Imaging for Surgery (Electromagnetic Surgical Navigation)
- New Cardio-Vascular Center
- Started \$42M Hospital expansion and renovation

2005 HMSA Quality Award Recipient: Maui Memorial Medical Center was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

2005 JCAHO Certification: In 2005 the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) gave this hospital its highest rating with a 3 full-year accreditation.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

Estimated Total Private Donations received by the Foundation

- **2002 - \$459,490**

- **2003- \$361,718**
- **2004 - \$474,652 (includes \$175K from sale of donated property)**
- **TOTAL - \$1,295,860**

Estimated Total Fundraising Monies received by the Foundation

- **2002 - \$32,000**
- **2003 - \$54,000**
- **2004 - \$111,000**
- **TOTAL - \$197,000**

Estimated Total Funding received by the Foundation from Private Grants Only

- **2002 - \$387,794**
- **2003 - \$174,800**
- **2004 - \$316,657**
- **TOTAL - \$879,251**

Estimated Total Fundraising / Private Donations / Grant Funding:

- **2004 – 2005 - \$900,000**

GRAND TOTAL 2002-2005 Foundation \$\$ to Benefit MMMC= \$3,272,111

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **60**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
16,200 volunteer hours
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$146,050**

- FY2003 Number of Active Volunteers: **60**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
12,500 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$44,257**

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2004 Number of Active Volunteers: **60**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
12,000 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$17,473**

- FY2005 Number of Active Volunteers: **55**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
10,000 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$71,000**



Kula Hospital began operations in 1909 as a tuberculosis facility. In 1936, Kula Sanitorium, with 200 beds for tuberculosis (TB) patients, became an addition to the hospital. By the 1960's, it began offering psychiatric care. Kula evolved into a long-term care facility during the early 1970's.

Kula now employs 180 employees. Its patient services include:

- Limited Acute Care
- Inpatient Skilled Nursing and Intermediate Care
- Developmentally Disabled Inpatient Services (ICF-MR)
- Alzheimer's and Dementia Care
- Family Practice Clinic Services
- Pharmacy
- Physical, Occupational Therapy
- Laboratory & X-Ray Services
- Outpatient Clinic

COST SAVINGS AND ENHANCED REVENUES

- Increased Admissions from 25/year to 150/year
- Increased Skilled Nursing Days from 900 patient days/year to 6,000+patient days/year
- Attained Critical Access Hospital (CAH) designation in 2005 which will provide significantly enhanced revenues for the hospital, via cost-based reimbursement

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **56**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility: **6,850 volunteer hours**
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$26,500**

- FY2003 Number of Active Volunteers: **88**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **4,108 volunteer hours**

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$17,600**

- FY2004 Number of Active Volunteers: **27**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
6,100 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$16,000**

- FY2005 Number of Active Volunteers: **27**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
8,000 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$25,000**



Lanai Community Hospital (LCH) is the only hospital on the island of Lanai. It was originally built in 1927. The facility's new physical plant was built in 1968 with funding from community donations, Dole Company, State of Hawaii grant, and Hill-Burton Federal funds. The hospital offers acute and long-term care.

LCH has 28 employees. Annually, LCH averages about 35 admissions, with over 2,800 patient days; and more than 700 Emergency Room visits. Its patient services include:

- 24-Hour Emergency Care
- Limited Laboratory & X-Ray Services
- Limited Acute Care
- Extended Care (long-term services)
- Hemo-dialysis Services on Lanai are now available.

COST SAVINGS AND ENHANCED REVENUES

- New Renal Dialysis Service
- Nurse Call System Replacement
- Attained Critical Access Hospital (CAH) status in July 2001.

2005 HMSA Quality Award Recipient: Lanai Community Hospital was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **54**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
1,715 volunteer hours
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$500**

- FY2003 Number of Active Volunteers: **26**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
1,750 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$500**

- FY2004 Number of Active Volunteers: **26**

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
1,750 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$500**

- FY2005 Number of Active Volunteers: **26**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
1,900 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$3,000**

OAHU REGION

Maluhia operates 158 beds and employs 257 employees. In fiscal year 2005, there were 233 admissions and 235 discharges. The total patient days were 56,130 with an average daily census of 154 residents. The facility was occupied 97% of the time for fiscal year 2005.

- Date Maluhia was established: 1923

The following are the programs and types of services offered at Maluhia:

Long-Term Care Inpatient Services

- 158 Skilled Nursing and Intermediate Care Beds

Program for the All-Inclusive Care for the Elderly

- Physicians, Nurses, Social Work, Adult Day Health, Home Health

Support

- Pharmacy
- Laboratory
- Dietary
- Social Services
- X-Ray
- Speech Therapy
- Occupational Therapy
- Physical Therapy
- Recreational Therapy

COST SAVINGS AND ENHANCED REVENUES

- Basement Expansion & Interior Improvements
- Expansion of PACE

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **75**

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
14,800 volunteer hours
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$28,500**

- FY2003 Number of Active Volunteers: **102**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
16,000 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$40,700**

- FY2004 Number of Active Volunteers: **102**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
16,000 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$38,000**

- FY2005 Number of Active Volunteers: **90**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
16,000 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$19,200**



Leahi Hospital operates 190 beds and employs 348 employees. In fiscal year 2005, there were 7 TB as well as 139 LTC admissions and 5 TB and 142 LTC discharges. The total patient days were 273 TB days and 64,664 LTC days with an average daily LTC census of 177 residents. The facility has a steadily LTC occupancy rate of 99% in fiscal year 2005.

- Date Leahi was established: 1902

TB Services

- 11 Acute TB Inpatient Beds
- Outpatient Services (TB patients are discharged to the Lanakila TB clinic for follow-up)

Leahi Geriatrics Outpatient Clinic

- Collaboration with UH School of Medicine, Geriatrics Medicine Division to provide outpatient geriatric consultation and medical services

Long-Term Care Inpatient Services

- 179 Dual Certified SNF/ICF Beds

Outpatient Services

- Adult Day Health Center

Support for all Services

- Pharmacy
- Recreational Therapy
- Dietary Services
- Social Services
- Speech Therapy
- Laboratory
- Occupational Therapy
- Physical Therapy
- X-Ray

COST SAVINGS AND ENHANCED REVENUES

- Adult Day Care Health Service Expansion
- Developed IV Therapy Program

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

Total Private Donations received by the Foundation

- 2002 – Foundation not established until 2004
- 2003 – Foundation not established until 2004
- 2004 - \$ 8,627

Total Fundraising Monies received by the Foundation

- 2002 – Foundation not established until 2004
- 2003 – Foundation not established until 2004
- 2004 - \$ 8,627

Total Funding received by the Foundation from Federal/State/Private Grants

- 2002 – Foundation not established until 2004
- 2003 – Foundation not established until 2004
- 2004 - \$ 8,627
- 2005 - \$ 64,641

GRAND TOTAL 2004-2005 Foundation \$\$ to Benefit Maluhia / Leahi = \$ 73,268

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **146**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility: **14,680 volunteer hours**
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$17,798**
- FY2003 Number of Active Volunteers: **60**

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
8,640 volunteer hours
 - FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$20,548**

 - FY2004 Number of Active Volunteers: **78**
 - FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
9,169 volunteer hours
 - FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$ 37,981**

 - FY2005 70 Active Individual Volunteers and 196 Regular and Occasional
Group Volunteers.
 - FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
10,203 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility:
\$ 49,263

WEST HAWAII REGION

Kohala Hospital, located in the rural town of Kapaau (North Kohala), opened its doors to patients on April 1, 1917. At that time, it was a 14-bed facility. Miss Mina Robinson, a medical, surgical and maternity nurse, arrived from Australia to "take charge" of the hospital. The cost of hospitalization at that time was \$1.50 per day. In 1962, Kohala Hospital was relocated into a new lava rock and hollow tile structure consisting of 26 inpatient beds providing both long-term and short-term acute care. Today, Kohala Hospital employs 43 employees and provides the following services:

Critical Access Hospital (CAH)

- 24-Hour Emergency Care
- Inpatient and Outpatient Clinical Laboratory and X-Ray Services
- Medical Acute and Skilled Nursing Inpatient Care

Long-Term Care (Skilled Nursing and Intermediate Care)

Statistical data for fiscal year 7/1/03 to 6/30/04:

- Number of Admissions: 57
- Inpatient Days: 8707
- Emergency Visits: 1165
- Outpatient Visits (Lab/X-Ray): 1048

COST SAVINGS AND ENHANCED REVENUES

- Attained Critical Access Hospital status in July 2001
- Implemented Teleradiology Service
- Increased Licensed LTC Beds from 22 to 24
- Completed Replacement of Facility Roof
- Upgrade of Electrical System
- Installation of Sprinkler System throughout Hospital
- Expansion of Outpatient Rehabilitation Service

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

Estimated Total Private Donations received by the Foundation

- **2002 – Foundation not established until 2003**

- **2003 - \$9,082**
- **2004 - \$31,300**
- **TOTAL - \$40,382**

Estimated Total Fundraising Monies received by the Foundation

- **2002 – Foundation not established until 2003**
- **2003 - \$11,500**
- **2004 - \$14,900**
- **TOTAL - \$26,400**

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- **2002 – Foundation not established until 2003**
- **2003 - \$-0-**
- **2004 - \$3,000**

**GRAND TOTAL 2003-2004 Foundation \$\$ to Benefit Kohala Hospital=
\$69,782**

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **21**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
1,700 volunteer hours
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$4,385**

- FY2003 Number of Active Volunteers: **21**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
1,700 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$8,380**

- FY2004 Number of Active Volunteers: **22**

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
1,900 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$23,013**

- FY2005 Number of Active Volunteers: **20**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
2,415 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$22,000**

Kona Community Hospital (KCH), the primary health care facility serving West Hawaii, is a 94-bed full service medical center; 33 beds Medical Surgical acute; 34 beds Skilled Nursing/Long Term Care; 7 beds Obstetrics; 11 beds behavioral health unit; and, a 9 bed intensive care unit. It is located in Kealahou, Kona, and 18 miles south of Kona International Airport. The hospital has expanded considerably from its initial wooden structure with 52 beds built in 1941. It is currently housed in a three-story structure constructed in 1975.

This facility employs 475 employees. There are 61 active medical staff members representing a wide variety of medical specialties. Patient services include:

- Average Annual Admissions: 3800
- Average Annual Births: 480
- Average Annual ER Visits: 15,500
- Average Annual Patient Days: 25,500
- 24-hour Emergency Room
- Inpatient & Outpatient Surgery
- Long-Term Care / Skilled Nursing
- Acute Inpatient Care (Obstetrics/Gynecology, Medical/Surgical, Intensive Care, Behavioral Health, Skilled Nursing/Long Term Care)
- Outpatient Nursing Services (Chemotherapy)
- Rehabilitation Services (PT, OT, Respiratory Therapy, Speech Therapy)
- Pharmacy
- Laboratory and Pathology Services
- Imaging Center (MRI, 16-slice CT Scan, Ultrasound, Echocardiogram, Nuclear Medicine)
- Cardiology
- Radiation Therapy (April 2005)
- Physician Specialties (General Surgery, Internal Medicine, Cardiology, Medical Oncology, Radiation Oncology, Pediatrics, OB/GYN, Urology, ENT, Ophthalmology, Plastic Surgery)
- Current annual workload consists of over 4,000 acute inpatient admissions, nearly 500 births, and over 15,000 emergency room visits.

COST SAVINGS AND ENHANCED REVENUES

- Established Hospitalist Program
- Increased Total Licensed Beds from 75 to 94
- New Magnetic Resonance Imaging
- New Behavioral Health Unit
- New Chemotherapy Clinic
- New Computerized Tomography Scanner
- New Lithotripsy (HMC too)
- New Nuclear Medicine Service
- Added 4 New Labor & Delivery Beds

2005 HMSA Quality Award Recipient: Kona Community Hospital was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

2005 JCAHO Certification: In 2005 the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) gave this hospital its highest rating with a 3 full-year accreditation.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

Estimated Total Private Donations received by the Foundation

- 2002 - \$1, 087,625
- 2003 - \$ 341,350
- 2004 - \$ 324,682
- TOTAL - \$1,753,657

Estimated Total Fundraising Monies received by the Foundation

- 2002 - \$149,324
- 2003 - \$160,615
- 2004 - \$183,052
- TOTAL - \$492,991

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2002 – \$504,401
- 2003 -\$214,713
- 2004 - \$ 75,000

- **TOTAL - \$794,114**

Estimated Total Fundraising / Private Donations / Grant Funding:

- **2004 – 2005 - \$200,000**

GRAND TOTAL 2002-2005 Foundation \$\$ to Benefit KCH = \$3,240,762

VOLUNTEER SERVICES FY2002 – FY2004

- FY2002 Number of Active Volunteers: **61**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
7,570 volunteer hours
- FY2002 Volunteer Auxillary Cash Contributions to the Facility: **\$15,705**

- FY2003 Number of Active Volunteers: **71**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
10,000 volunteer hours
- FY2003 Volunteer Auxillary Cash Contributions to the Facility: **\$41,365**

- FY2004 Number of Active Volunteers: **71**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
10,120 volunteer hours
- FY2004 Volunteer Auxillary Cash Contributions to the Facility: **\$45,565**

- FY2005 Number of Active Volunteers: **80**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
4,630 volunteer hours
- FY2005 Volunteer Auxillary Cash / Equipment Contributions to the
Facility: **\$20,200**

HHSC 10th Anniversary Certificate from the Hawaii State Senate

**NOTE: Hawaii State seal appears here on the original certificate
The Senate
State of Hawaii**

CONGRATULATING AND COMMENDING
HAWAI'I HEALTH SYSTEMS CORPORATION
10TH ANNIVERSARY

The HAWAI'I HEALTH SYSTEMS CORPORATION was established by the Hawai'i State Legislature in 1996 to more efficiently and effectively manage and operate the twelve community-based hospitals in the State. Today, Hawaii Health Systems Corporation (HHSC) is the fourth largest public healthcare system in the United States, and in Hawaii, the single largest provider of long-term care services and collectively the largest provider of emergency services.

HHSC has successfully restructured the twelve acute and long-term care hospitals of the State into five regions providing quality healthcare to the Neighbor Island communities, thereby greatly enhancing the inter and intra-regional operational support and fiscal efficiency of those hospitals. All twelve HSHC hospitals are fully licensed and certified or accredited by a state or federal accrediting organization, and in 2002 and 2005, several HHSC hospitals achieved some of the highest scores ever attained by a public hospital system anywhere in the nation. HHSC has received certification as a Critical Access Hospital, accreditation from the joint Commission on the Accreditation of Healthcare Organizations, and recognition as the "Best Healthcare Project" at the World Energy Engineering Congress in Atlanta for HHSC's co-generation projects.

The highly trained medical and nursing staff and other key health professional staff working at six HHSC hospitals were publicly recognized by HMSA for their continuous development and improvement of clinical and non-clinical quality programs and for the excellent results achieved by those facilities in the HMSA Quality and Service Recognition Program. As a public hospital, HHSC has been remarkably successful in receiving input and support from its local communities, including the benefit of 100,000 service hours donated by hundreds of community volunteers statewide in the past year alone.

The Senate of the State of Hawaii hereby congratulates Hawaii Health Systems Corporation on its 10th Anniversary, commends the outstanding accomplishments and dedicated service of its healthcare professionals who

HHSC Healthcare Services
Information Paper for the 2005-2006 Legislature

continuously provide quality healthcare services to the people statewide, and extends its best wishes for the future.

Done this 4th day of April 2006
State Capitol, Honolulu Hawaii

Rosalyn Baker
Sponsoring Senator

Robert Bunda
President of the Senate

Note: Signatures of at least 15 other Senators appear at the bottom of the original Certificate. There is also a gold embossed Hawaii State seal on the bottom left of the certificate.

HHSC 10th Anniversary Certificate **from the Hawaii State House of Representatives**

NOTE: Hawaii State seal appears here on the original certificate

The House of Representatives State of Hawaii

Hereby presents this certificate to

HAWAII HEALTH SYSTEMS CORPORATION
10TH YEAR ANNIVERSARY

WHEREAS, the people of Hawaii are proud to recognize those special Healthcare agencies who selflessly provide quality, accessible healthcare and services to the people of Hawaii; and

WHEREAS, HAWAII HEALTH SYSTEMS CORPORATION was created and established by the Hawaii State Legislature in 1996 to more efficiently and effectively manage and operate the 12 community-based hospitals in the State, which today consist of 1,275 acute and long-term care beds with 3,400 full time employees making it the fourth largest public healthcare system in the United States, the single largest provider of long-term care services in the State and collectively the largest provider of emergency services in Hawaii, and

WHEREAS, HAWAII HEALTH SYSTEMS CORPORATION facilities are located in five regions: East Hawaii – Hilo Medical Center, Hale Ho`ola Hamakua, and Ka`u Hospital; West Hawaii= Kona Community Hospital and Kohala Hospital; Maui – Maui Memorial Medical Center, Kula Hospital, and Lanai Community Hospital; Oahu – Leahi Hospital and Maluhia and: Kauai – Kauai Veterans Memorial Hospital and Samuel Mahelona Memorial Hospital; and

WHEREAS, in 2001 HAWAII HEALTH SYSTEMS CORPORATION was the first organization in the State to obtain certification and designation of four of its hospitals as Critical Access Hospitals and in 2005 achieved Critical Access Hospital designation for three more hospitals thereby saving the State millions of dollars in operating costs; and

WHEREAS HAWAII HEALTH SYSTEMS CORPORATION'S mission statement is providing and enhancing accessible, comprehensive healthcare services that are quality-driven, customer-focused, and cost-effective; and

WHEREAS HAWAII HEALTH SYSTEMS CORPORATION is celebrating its 10th anniversary, of successfully serving the acute and long-term healthcare needs of Hawaii's residents and visitors in Hawaii; and

WHEREAS, due to their commitment and contributions to the State of Hawaii, HAWAII HEALTH SYSTEMS CORPORATION is recognized as an Outstanding Health Care Provider; now therefore,

BE IT RESOLVED by the House of Representatives of the Twenty-third Legislature of the State of Hawaii, Regular Session of 2006, that this body hereby commends and applauds HAWAII HEALTH SYSTEMS CORPORATION for their steadfast commitment to providing quality, accessible healthcare and service for the people of Hawaii, and extends to them its warmest aloha and best wishes for continued success in all future endeavors.

23rd Legislature

Calvin Say
Speaker of the House

Note: Signatures of at least 24 other Representatives appear at the bottom of the original Certificate. There is also a gold embossed Hawaii State seal on the bottom center of the certificate.