



*"Touching Lives Everyday."*

**HAWAII HEALTH SYSTEMS**  
**C O R P O R A T I O N**

# HHSC Information Overview

## for FISCAL YEAR 2011

POC: Bruce S. Anderson, Ph.D., President and Chief Executive Officer  
January 26, 2012

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# OAHU REGION

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# OAHU REGION

## MALUHIA

**Maluhia** operates 158 licensed beds and employs 210 (FTE FY11) employees. In fiscal year 2011, there were 141 admissions. The total patient days were 53,616.

Maluhia was established in 1923.

### Programs and Services

2011 FY:

Admissions	141
Patient Days	53,616

2010 FY:

Admissions	140
Patient Days	55,501

2009 FY:

Admissions	163
Patient Days	55,881

The following are the programs and types of services offered at Maluhia:

#### **Long-Term Care Inpatient Services**

- Skilled Nursing and Intermediate Care Beds
- Primary Care Clinic

#### **Support**

- Dietary
- Social Services

- X-Ray
- Speech Therapy
- Occupational Therapy
- Physical Therapy
- Recreational Therapy

#### VOLUNTEER SERVICES FY2009 - FY2011

- FY 2011 Number of Active Volunteers: **55**
- FY 2011 Number of Total Volunteer Hours: **10,555**
- FY 2011 Volunteer Auxiliary Contributions: **\$6,050**
  
- FY2010 Number of Active Volunteers: **60**
- FY2010 Number of Total Volunteer Hours: **10,749**
- FY2010 Volunteer Auxiliary Contributions: **\$8,470**
  
- FY2009 Number of Active Volunteers: **60**
- FY2009 Number of Total Volunteer Hours: **9,519**
- FY2009 Volunteer Auxiliary Contributions to the Facility: **\$6,000**

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit Maluhia = \$20,520**

# LEAHI

Leahi Hospital operates 155 licensed beds and employs 262 (FTE FY11) employees. In fiscal year 2011, there were 4 acute (TB) as well as 170 LTC admissions. The total patient days were 117 acute days and 55,680 days.

Leahi was established in 1902.

## **Programs and Services**

2011 FY:

Admissions                      170

Patient Days                    55,680

2010 FY:

Admissions                      171

Patient Days                    62,217

2009 FY:

Admissions                      192

Patient Days                    63,746

## **TB Services**

- 9 Acute TB Inpatient Beds
- Outpatient Services (TB patients are discharged to the Lanakila TB clinic for follow-up)

## **Leahi Geriatrics Outpatient Clinic**

- Collaboration with UH School of Medicine, Geriatrics Medicine Division to provide outpatient geriatric consultation and medical services

## **Long-Term Care Inpatient Services**

- 179 Dual Certified SNF/ICF Beds

## **Outpatient Services**

- Adult Day Health Center

**Support for all Services**

- Pharmacy
- Recreational Therapy
- Dietary Services
- Social Services
- Speech Therapy
- Laboratory
- Occupational Therapy
- Physical Therapy
- X-Ray

**COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:  
FY 2009-2011**

- 2011 - \$13,923
  - 2010 - \$24,105
  - 2009 - \$18,084
- TOTAL - \$56,112

Estimated Total Fundraising Monies received by the Foundation

- 2011 - \$ 526
  - 2010 - \$2,761
  - 2009 - \$5,003
- TOTAL - \$8,290

Estimated Total Funding received by the Foundation from  
Federal/State/Private Grants

- 2011- \$ 200
- 2010 - \$1,920

- 2009 - \$8,750
- TOTAL - \$10,870

Estimated Total donations, Fundraising, Federal/State/Private Grants,  
received by the Foundation

- 2011 - \$13,923
  - 2010 - \$28,786
  - 2009 - \$31,937
- TOTAL - \$74,646

**GRAND TOTAL 2009-2011 Foundation \$\$ to Benefit Leahi/Maluhia =  
\$74,646**

**VOLUNTEER SERVICES FY2009 - FY2011**

- FY 2011 Number of Active Volunteers: **214**
- FY 2011 Number of Total Volunteer Hours: **13,402**
- FY 2011 Volunteer Auxiliary Contribution: **\$9,165**
  
- FY2010 Number of Active Volunteers: **526**
- FY2010 Number of Total Volunteer Hours: **12,884**
- FY 2010 Volunteer Auxiliary Contributions: **\$39,750**
  
- FY2009 Number of Active Volunteers: **200**
- FY 2009 Number of Total Volunteer Hours: **11,961**
- FY 2009 Volunteer Auxiliary Contributions: **\$9,000**

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit Leahi = \$57,915**



Oahu Region Foundation Supporting HHSC Hospitals  
Background /Contact Information

## Leahi & Maluhia Foundation

This foundation was established in 2003, to support the work of Leahi Hospital and Maluhia Long Term Care Center in their mission, development, and provision of quality health and long term care.

Foundation President: Vincent Lee  
[vlee@hhsc.org](mailto:vlee@hhsc.org)

Foundation Administrator: Lydia Chock  
[lchock@hhsc.org](mailto:lchock@hhsc.org)

Contact Information:  
Leahi-Maluhia Foundation  
Maluhia, 1027 Hala Drive, Honolulu 96817  
Tele: 808-832-1927 Fax: 808-832-3402

# KAUAI REGION

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# KAUAI REGION

## WEST KAUAI MEDICAL CENTER

West Kauai Medical Center (WKMC) was formerly known as Kauai Veterans Memorial Hospital (KVMH) and was completed in October 1957 and dedicated to the Veterans of the Korean War. KVMH was built to meet the increasing medical needs for the people of the surrounding communities. Although this hospital still continues to honor the service and sacrifice of all our Veterans, the hospital has unofficially adopted a new name and today it is known as the West Kauai Medical Center (WKMC). WKMC has 45 licensed beds, including 25 acute and 20 long-term care beds. Today WKMC employs 257 (FTE FY11) employees and provides the following services:

### 2011 FY

- Admissions 1,211
- Births 243
- ER Visits 5,047
- Patient Days 11,601

### 2010 FY

- Admissions 1,162
- Births 248
- ER Visits 4,840
- Patient Days 11,464

### 2009 FY

- Admissions 1,133
- Births 238
- ER Visits 6,173
- Patient Days 11,642

Patient services include:

- Critical Care
  - Orthopedic Surgeon on Staff
  - Full-time Radiologist
  - Radiology, CT Scan, Ultrasound, Mammography
  - Full-time radiologist
- High Risk Fetal Ultrasound Consultations with Kapiolani Medical Center
- Cardiac Ultrasound Consultations with Queens Medical Center
- Cardiac Care
- Physical Therapy
- Occupational Therapy
- Inpatient/Outpatient Surgery
  - Ophthalmology
  - GYN/OB
  - General Surgeries
  - Orthopedics
- Outpatient Surgery
- Surgery
- 24-Hour Emergency Care
- Pharmacy
- Respiratory Therapy
- OB/GYN Services
- Mother/Baby Care
- Medical Surgical/Pediatric Care
- Dietary Counseling
- CAP-approved Laboratory Services
- Skilled Nursing Care

- Intermediate Nursing Care
- Orthopedic Consulting Services
- CLIA-approved Laboratory Services
- Social Services
- KVMH Operates 3 Clinics
  - Waimea Clinic staffed with 6 KVMH physicians
  - Eleele Clinic staffed with 2 KVMH physicians and 1 nurse practitioner
  - Kalaheo Clinic staffed with 6 KVMH physicians

The Kawaiola Medical Office Building (MOB) was completed and dedicated November 1996. Kawaiola was the outcome of a collaborated Hospital and Community Strategic Plan for health care for the West Kauai communities. Ten Physicians and one Nurse Practitioner occupy the MOB. Five of the Physicians are WKMC doctors, and the other five are members of various professional groups that serve WKMC. Services presently being provided in the MOB are:

- Family Practice
- Internal Medicine
- General Surgery
- Neurology Consultations
- Teleradiology
- Hemodialysis (St. Francis)
- Radiology
- Retail Pharmacy
- Hospital Gift Shop
- Obstetrics and Gynecology
- Pediatrics
- Orthopedics
- The Kawaiola Medical Office Building also houses:
  - Cardiac and Dermatology Consultation Clinics
  - St. Francis Dialysis and Hemo-dialysis Services

- MedCenter Retail Pharmacy
- KVMH Radiology Satellite
- KVMH Hospital Gift Shop
- Federally Qualified Health Clinic (Kauai Community Health Center) –  
Medical and Dental

**COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:  
FY2003-2010**

Estimated Total Private Donations received by the Foundation

- 2011 -
- 2010 - \$ 3,376
- 2009 – \$ 8,545

TOTAL -

Estimated Total Fundraising Monies received by the Foundation

- 2011
- 2010 - \$15,574
- 2009 – \$23,851

TOTAL -

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2011 - 2008 – \$22,000
- 2010 - \$23,500
- 2009 - \$22,000

TOTAL - \$

Estimated Total Fundraising / Private Donations / Grant Funding:

- 2011 –
  - 2010 - \$42,454
  - 2009 – \$54,396
- TOTAL – \$403,912

**GRAND TOTAL 2009-2011 Foundation \$\$ to Benefit WKMC= \$1,107,000**

**VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **45**
- FY2011 Number of Total Volunteer Hours: **2738**
- FY2011 Volunteer Auxiliary Contributions: **\$12,031**
  
- FY2010 Number of Active Volunteers: **47**
- FY2010 Number of Total Volunteer Hours: **1950**
- FY2010 Volunteer Auxiliary Contributions: **\$19,848**
  
- FY2009 Number of Active Volunteers: **45**
- FY2009 Number of Total Volunteer Hours: **3500**
- FY2009 Volunteer Auxiliary Contributions: **\$23,500**

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit WKMC= \$55,379**

## SAMUEL MAHELONA MEMORIAL HOSPITAL (SMMH)

**Samuel Mahelona Memorial Hospital (SMMH)** is the oldest operating hospital on Kauai. Founded in 1917 as a tuberculosis (TB) hospital, it received its name from a member of the Wilcox family who died of TB as a young man. In the 1960's, with the cure from TB well established, SMMH gradually transitioned to providing acute psychiatric, skilled nursing, medical acute, TB, and ancillary outpatient and inpatient services. SMMH has 80 licensed beds, 66 long-term care and 14 acute care.

This hospital currently employs 143 (FTE FY11) people and its services continue to develop to meet the changing needs of the community. In the past year, an Emergency Department was opened to provide services to Kauai's east and north shore communities. Currently, patient services include:

### 2011 FY

Admissions            275

Patient Days        23,270

### 2010 FY

Admissions            292

Patient days        22,685

ER Visits             4,460

### 2009 FY

Admissions            262

Patient days        23,969

ER Visits             5,172

### **Established CAH FY2006**

- Emergency Services – 24-hour mid-level emergency services staffed by Board Certified ER physicians and ER nurses.
- 5 Acute / SNF Beds



### **Outpatient Services**

- Laboratory
- Physical Therapy
- Radiology
- Occupational Therapy

### **Psychiatric Services (9 Acute Beds; Locked unit)**

- Adult Inpatient Psychiatric Care
- Detoxification

### **Long-Term Care (66 SNF/ICF Beds)**

- Skilled Nursing Beds
- Intermediate Care Beds

### **Tuberculosis Services (6 Acute/SNF Beds)**

- Clinic (in cooperation with the Department of Health)
- Negative pressure rooms available for patients requiring hospitalization

### **Support for all Services**

- Inpatient Pharmacy
- Social Services
- Occupational Therapy
- Recreational Therapy
- Speech Therapy
- Physical Therapy
- Dietitian

### **COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES: FY 2009-2011**

Estimated Total Private Donations received by the Foundation

- 2011 - N/A

- 2010 - -0-
  - 2009 – \$8,750
- TOTAL – N/A

Estimated Total Fundraising Monies received by the Foundation

- 2011 - -0-
  - 2010 - -0-
  - 2009 - -0-
- TOTAL - N/A

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2011 - -0-
  - 2010 - -0-
  - 2009 - \$ 500
- TOTAL – N/A

Estimated Total Donations, Fundraising, Federal/State/Private Grants, received by the Foundation

- 2011– N/A
  - 2010 - -0-
  - 2009 – \$9,250
- TOTAL – \$ 9,250

**GRAND TOTAL 2009-2011 Foundation \$\$ to Benefit SMMH = \$ N/A**

## **VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **75**
- FY2011 Number of Total Volunteer Hours: **6,750**
- FY2011 Volunteer Auxiliary Contributions: **\$36,000**
  
- FY2010 Number of Active Volunteers: **225**
- FY2010 Number of Total Volunteer Hours: **1,950**
- FY2010 Volunteer Auxiliary Contributions: **\$31,000**
  
- FY2009 Number of Active Volunteers: **70**
- FY2009 Number of Total Volunteer Hours: **4,200**
- FY2009 Volunteer Auxiliary Contributions: **\$94,125**

**GRAND TOTAL 2009-2011 AUXILIARY \$\$ TO SMMH = \$ 161,125**

### **Kauai Region Foundations Supporting HHSC Hospitals**

#### **Background / Contact Information**

#### **Kauai Veterans Memorial Hospital (KVMH) Foundation**

This foundation was formed in the fall of 1998. The board consists of 10 community members and 3 employees of the Kauai Veterans Memorial Hospital.

The foundation's main focus is to support the many services, equipment purchases, and programs the West Kauai Medical Center/KVMH provides for its community and the people of Kauai.

Foundation President: Doug Tiffany

Foundation Vice President/Treasurer: Eric Honma

**Contact information:**

KVMH Foundation

Kauai Veterans Memorial Hospital

4643 Waimea Canyon Road

Waimea, Kauai, HI 96796

TEL: 808-338-9431 FAX: 808-338-9420

**Samuel Mahelona Memorial Hospital (SMMH) Foundation**

This foundation was formed in the spring of 1999. It is managed by eleven board members consisting of eight community members, two employees of SMMH, and one resident of SMMH.

As a Foundation, we are committed to bringing the best healthcare possible to our community through our efforts of raising money from various projects, grants, endowments and community support. To accomplish this, we must go into the community and listen to their health concerns and needs and speak the message of SMMH to them; thus forming a bond of trust, integrity and partnership.

Foundation President: Dave Goller

Foundation Vice-President: Herman Paleka

Secretary-Treasurer: Sharyl Lam Yuen

**Contact information:**

SMMH Foundation

Samuel Mahelona Memorial Hospital

4800 Kawaihau Road

Kapaa, Kauai, HI 96746

Tel: 808-822-4961 Fax: 808-822-5781

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# MAUI REGION

## MAUI MEMORIAL MEDICAL CENTER (MMMC)

**Maui Memorial Medical Center (MMMC)** is licensed for 197 acute care beds and has 1,258 (FTE FY2011) employees. In fiscal year 2011, there were 9,831 admissions, a total of 50,832 patient days; and 1,721 births.

- Date MMMC was established – opened in 1884 as “Malulani” by Queen Kapiolani. In 1927, the County of Maui assumed financial responsibility for Malulani Hospital. In 1952, a new 140-bed Central Maui Memorial Hospital was opened. In 1966, operations were transferred to the State of Hawaii. In 1996, HHSC took over the administration of MMMC.

MMMC patient services include:

2011 FY:

Admissions	9,831
Births	1,727
ER Visits	18537
Patient Days	50,832

2010 FY:

Admissions	9,733
Births	1,721
ER Visits	33,748
Patient Days	50,413

2009 FY:

Admissions	10,362
Births	1,903
ER Visits	33,314
Patient Days	55,999

Services include:

- Acute Inpatient Dialysis
- Adult and Adolescent Behavioral Health Services
- Complementary Care
- 24-Hr. Emergency Services
- EEG
- Endoscopy
- Heart, Brain & Vascular Center
  - Angiography, EP Studies, Cardiac Catherization, Ablations, Pacemakers, Cardiac Stress Testing, Echocardiography, Cardioversion
  - Interventional Radiology Services
- Laboratory – 24-hour services
- Newborn Nursery
- Nutrition Serves
- Obstretics/Gynecology – with childbirth education classes
- Oncology – Cancer treatments
- Operating Room
  - Same Day Surgery (Outpatient)
- Pediatric Medicine
- Pharmacy
- Inpatient and Outpatient Physical, Occupational, and Speech Therapy
- Recreational Therapy
- Progressive Care Services
- Radiology-
  - Diagnostic x-ray, CT Scan, MRI, Ultrasound, Nuclear Medicine, Mammography
- Respiratory Therapy
- Outpatient Observation Unit

- Telemetry – "heart monitoring"
- Outpatient Observation Unit
- Wound/Ostomy Care

**COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:  
2009-2011**

Estimated Total Private Donations received by the Foundation

- 2011- \$977,499
  - 2010 - \$284,485
  - 2009 - \$750,560
- TOTAL - \$ 2,012, 544

Estimated Total Fundraising Monies received by the Foundation

- 2011 - \$90,061
  - 2010 - \$46,425
  - 2009 - \$91,380
- TOTAL - \$227, 866

Estimated Total Funding received by the Foundation from Private Grants Only

- 2011- \$21,435
  - 2010 \$10,500
  - -2009 - -0-
- TOTAL - \$31,935

Estimated Total Fundraising / Private Donations / Grant Funding:

- 2011 - \$1,088,995
- 2010 - \$341,410
- 2009 - \$842,390

**GRAND TOTAL 2009-2011 Foundation \$\$ to Benefit MMMC= \$2,272,795**



## **VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **52**
- FY2011 Number of Total Volunteer Hours: **9,220**
- FY2011 Volunteer Auxiliary Contributions: **\$16,937**
  
- FY2010 Number of Active Volunteers: **45**
- FY2010 Number of Total Volunteer Hours: **7,825**
- FY2010 Volunteer Auxiliary Contributions: **\$10,570**
  
- FY2009 Number of Active Volunteers: **57**
- FY2009 Number of Total Volunteer Hour: **8,810**
- FY2009 Volunteer Auxiliary Contributions: **\$19,000**

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit MMMC= \$46,507**

## **KULA HOSPITAL**

**Kula Hospital** began operations in 1909 as a tuberculosis facility. In 1936, Kula Sanatorium, with 200 beds for tuberculosis (TB) patients, became an addition to the hospital. By the 1960's, it began offering psychiatric care. Kula evolved into a long-term care facility during the early 1970's.

Kula Hospital has 105 licensed beds (5 acute/SNF swing care and 100 SNF/ICF) and employs 205 (FTE FY11) employees. Its patient services include:

- Critical Access Hospital services (acute and long term care)
- 24-hour emergency services
- Limited Acute Care
- Inpatient Skilled Nursing and Intermediate Care
- Developmentally Disabled Inpatient Services (ICF-MR)
- Alzheimer's and Dementia Care

- Family Practice Clinic Services
- Pharmacy Services
- Physical Therapy and Occupational Therapy Services
- Laboratory Services and Radiology Services
- Outpatient Clinic

2011 FY:

Admissions	159
Patient Days	35,180
ER Visits	371

2010 FY:

Admissions	143
Patient Days	38,185
ER Visits	1,542

2009 FY:

Admissions	140
Patient Days	38,079
ER Visits	1,743

**VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **43**
- FY2011 Number of Total Volunteer Hours: **6,200**
- FY2011 Volunteer Auxiliary Contributions: **\$35,702**

- FY2010 Number of Active Volunteers: **33**
- FY2010 Number of Total Volunteer Hours: **6,549**
- FY2010 Volunteer Auxiliary Contributions: **\$19,605**
  
- FY2009 Number of Active Volunteers: **30**
- FY2009 Number of Total Volunteer Hours: **6,174**
- FY2009 Volunteer Auxiliary Contributions: **\$23,000**

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit the Facility= \$78,307**

#### LANAI COMMUNITY HOSPITAL (LCH)

**Lanai Community Hospital (LCH)** is the only hospital on the island of Lanai. It was originally built in 1927. The facility's new physical plant was built in 1968 with funding from community donations, Dole Company, State of Hawaii grant, and Hill-Burton Federal funds. The hospital offers acute and long-term care. Lanai Community Hospital has 14 licensed acute care (4) and long-term care (10) beds (duo certification for SNF/ICF).

LCH has 33 employees (FTE FY11). LCH has averaged about 40 admissions annually, with 3,451 patient days; and 730 emergency room visits.

#### 2011 FY:

Admissions	13
Patient Days	3,451
Births	1
ER Visits	730

#### 2010 FY:

Admissions	18
Patient Days	3,416

Births	1
ER Visits	679

2009 FY:

Admissions	22
Patient Days	3,423
Births	1
ER Visits	773

Patient Services include:

- Critical Access Hospital Services (acute and long term care)
- 24-Hour Emergency Care
- Limited Laboratory and radiology Services
- Limited Acute Care
- Extended Care (long-term services)
- Hemo-dialysis Services on Lanai are now available.

#### **VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **36**
- FY2011 Number of Total Volunteer Hours: **950**
- FY2011 Volunteer Auxiliary Contributions: \$0
  
- FY2010 Number of Active Volunteers: **23**
- FY2010 Number of Total Volunteer Hours: **139**
- FY2010 Volunteer Auxiliary Contributions: \$0-

FY2009 Number of Active Volunteers: 2

- FY2009 Number of Total Volunteer Hours: 7
- FY2009 Volunteer Auxiliary Contributions: \$-0-

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit the Facility= N/A**

**Maui Region Foundation Supporting HHSC Hospitals**

**Background / Contact Information**

**Maui Memorial Medical Center (MMMC) Foundation**

This foundation was formed in 1996 and opened a foundation office in 1999. It is a support foundation with a nonprofit status to support the master plan for development, scholarship funding and the purchase of state-of-the-art equipment.

MMMC is Maui's acute care facility, serving everyone. It is here for the generations to follow. Your support will ensure a safe and healthy future for us all. MAHALO!

Foundation President:  
Sarajeon Tokunaga

Foundation Executive Director:  
Lani Correa ([lcorrea@hhsc.org](mailto:lcorrea@hhsc.org)) 808-242-2632

**Contact information:**

Maui Foundation ([www.MauiFoundation.org](http://www.MauiFoundation.org))  
285 Mahalani Street, Suite 25  
Wailuku, Maui, HI 96793  
Tel: 808-242-2632 Fax: 808-2

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## EAST HAWAII REGION

### HILO MEDICAL CENTER (HMC)

**Hilo Medical Center (HMC)** is the largest facility in the Hawaii Health Systems Corporation. Established in 1897, HMC has grown from a 10-bed hospital, created by the Hawaiian Government, to the present facility of 272-licensed beds, consisting of 138 acute and 22 skilled nursing licensed beds including a 20-bed psychiatric unit, a separate 112-bed licensed extended care facility and an accredited home care agency. Built in 1984, the facility sits on roughly 20.5 acres of land, next to the new 95-bed Yukio Okutsu Veterans Home, Hawaii's first State Veterans Home, and the previous site of the "old hospital". Today, HMC is the largest employer in Hilo, with 945 (FTE, FY11) employees.

Also on campus are Hawaii Pacific Oncology Center, Liberty Dialysis and the Veteran's Administration (VA) Community-Based Outpatient Clinic. Other off-campus clinics also under Hilo Medical Center include Surgery, Cardiology Neurology and Urology. Efforts by our Medical Group Practice Director and Medical Staff Office to recruit physicians in general and specialty areas are underway and ongoing. In addition, Hilo Medical Center is exploring possibilities of recruiting hospitalists in Long-Term Care, Behavior Health, Obstetrics and Neonatology.

This past fiscal year, HMC had 7,531 admissions. In addition, HMC delivered 1,135 babies, and had 38,281 emergency visits (second busiest in the State, after Queens Medical Center on Oahu).

HHSC patient services include:

#### 2011 FY

Admissions:	7,531
Births	1,135
ER Visits	38,281
Patient Days	73,360



2010 FY

Admissions	7,374
Births	1,101
ER Visits	36,854
Patient Days	73,230

2009 FY

Admissions	8,139
Births	1,160
ER Visits	35,063
Patient Days	80,698

Patient services include:

- 24-Hour Physician-Staffed Emergency Care
- Intensive and Cardiac Critical Care, Echocardiography, Thallium Stress Treadmills, Pacemakers, Cardiac Telemetry
- Hospitalist Services
- Intensivist
- Acute Inpatient Dialysis
- Bronchoscopy
- Obstetrics with Childbirth Education Classes, Labor and Delivery, and Post-partum Services
- Gynecology
- Pediatrics
- Adult Psychiatric Care
- General Radiology
- Urology
- Neurology

- Angiography and Interventional Radiology
- Telemedicine, including Teleradiology
- Surgical Services—Same Day Surgery, Post-Anesthesia Care, and Special Procedures
- Subspecialty Surgery Services—Vascular Surgical Services (Open and Endo-), Orthopedics, Ophthalmology, Otorhinolaryngology, Urology
- Physiatry
- Skilled Nursing and Long Term Care Facilities
- Wound and Ostomy Services
- Endoscopy, including ERCP
- Outpatient Surgery Clinic
- Hawaii Pacific Oncology Center—Medical and Radiation Oncology
- In-Patient Pharmacy
- EEG
- 24 hour CAP-Accredited Pathology Laboratory and Blood Bank Services
- Food and Nutrition Services and Counseling
- Home Healthcare
- 32 Multi-Slice CT Scanner, MRI, Ultrasound, Nuclear Medicine
- Rehab Services-Physical, Occupational, Speech, and Recreational Therapies
- Respiratory Therapy
- Social Services

HMC's strategy to continue meeting our region's health care needs is to expand and enhance services. One of the brightest spots in East Hawaii and perhaps our the entire state was the November 2007 dedication of the Yukio Okutsu Veterans Home, Hawaii's first State Veterans Home. This 95-bed Veterans nursing home and day health center honors Hawaii's veterans with an attention to detail in the design, architecture, color scheme and layout. The home offers many amenities such as private and specially designed semi-private rooms, wide hallways accented with archways, central air conditioning and a number of common areas for residents to visit with friends and family. Avalon Health Care has been named as the management company in charge of the home's daily operations.

The Emergency Department Expansion and Renovation Project began in February 2007 and completed 2008. The project added a nursing station, increase the number of exam rooms from 14 to 28, and the expand the Emergency Department area from over 7,000 sq. ft. to over 11,000 sq. ft. The additional space will provide patients more privacy and comfort.

In September 2007, HMC's Emergency Department launched the Electronic Medical Record system – HHSC's first. Prior to the launch, Emergency Department physicians and staff, as well as, staff from Laboratory, Radiology, Respiratory Therapy, and Patient Services participated in months of training and preparation.

In the year ahead, Hilo Medical Center's priorities will be focusing on: initiating the Family Practice Residency Program/Rural Health Training Program in collaboration with the University of Hawaii at Manoa John A. Burns School of Medicine; replacing or renovating and expanding the 112-bed Extended Care Facility to a 200-bed facility; retaining and recruiting physicians; establishing a Cardiovascular Service Line; achieving a Level 2 Neonatal Intensive Care Unit; and creating a Human Patient Simulation Unit for training and advanced education.

#### **COMMUNITY-BASED FOUNDATION SUPPORT OF EAST HAWAII REGION FACILITIES: FY2009-2011**

Estimated Total Fundraising, Private Donations, Grant Funding:

- 2011 - \$324,429
  - Fundraising - \$160,769
  - Private donations - \$68,425
  - Grants - \$95,235
- 2010 - \$317,726
  - Fundraising : \$44,016
  - Private donations: \$252,210
  - Grants: \$21,500
- 2009 – \$316,258
  - Fundraising monies received by the Foundation \$55,502
  - Contributions received by the Foundation \$260,756

**GRAND TOTAL 2009-2011 Foundation \$\$ to Benefit HMC = \$958,413**

## **VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **76**
- FY2011 Number of Total Volunteer Hours: **18,091**
- FY2011 Volunteer Auxiliary Contributions: \$0
  
- FY2010 Number of Active Volunteers: **80**
- FY2010 Number of Total Volunteer Hours: **21,435**
- FY2010 Volunteer Auxiliary Contributions: \$-0-
  
- FY2009 Number of Active Volunteers: **90**
- FY2009 Number of Total Volunteer Hours: **19,549**
- FY2009 Volunteer Auxiliary Contributions: \$-0-

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to benefit HMC = N/A**

### HALE HO'OLA HAMAKUA (HHH)

**Hale Ho'ola Hamakua (HHH)**, originally known as Honoka'a Hospital, has served the healthcare needs of the communities of Hamakua, North Hawaii and South Kohala since 1951. In November 1995, a new fifty-bed (50) facility was opened above the old hospital, to provide long-term-care services. The facility was renamed Hale Ho'ola Hamakua (Haven of Wellness in Hamakua) in 1997 to reflect its new focus.

HHH employs a staff of 99 (FTE, FY11) of which a significant number are residents of the area who were former employees or related to employees of the Hamakua Sugar Company that phased out in 1994. The Hamakua Sugar Company Infirmary, which became the Hamakua Health Center, provides primary care and behavioral health services to the community in a building owned and leased from HHH.

The greater part of the "old" Honokaa Hospital building is being leased to the University of Hawaii-Hilo for the North Hawaii Education and Research Center (NHERC), a project providing college, vocational, and special interest courses in North Hawaii. It will also function as a base for offsite distance learning for the university to all parts of the State. One of the goals for NHERC is to offer Certified Nurse Aide classes at least twice per year and incorporate a Licensed Practical Nurse Program with the Hawaii Community College using HHH as one of several clinical sites. The nursing programs will assist with the staffing the health facilities and community health services in the North Hawaii area.

HHH was converted as a Critical Access Hospital on November 2005, which resulted in bed configuration changes and the provision of new Emergency Room (ER) and expanded ancillary services.

Services provided by HHH include:

- 4 Acute/SNF Swing Beds
- 73 Long Term Care (ICF/SNF) Beds
- Emergency Room Services, 24hours/7 days per week, on call within 30 minute
- Inpatient Physical Therapy
- Inpatient Occupational Therapy
- Inpatient Speech Therapy
- Inpatient Social Services
- Inpatient and Outpatient Laboratory services
- Inpatient and Outpatient X-Ray services
- Inpatient Dietary /Food Services
- Auxiliary and Community Volunteer Services

2011 FY:

Admissions	142
Patient Days	19,974
ER Visits	1,273

2010 FY:

Admissions	72
Patient Days	16,252
ER Visits	1,218

2009 FY:

Admissions	76
Patient Days	16,540
ER Visits	1,223

**VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **84**
- FY2011 Number of Total Volunteer Hours: **3,900**
- FY2011 Volunteer Auxiliary Contributions to the Facility: **\$249,371**
  
- FY2010 Number of Active Volunteers: **37**
- FY2010 Number of Total Volunteer Hours: **3,714**
- FY2010 Volunteer Auxiliary Contributions: **\$5,610**
  
- FY2009 Number of Active Volunteers: **27**
- FY2009 Number of Total Volunteer Hours: **3,042**
- FY2009 Volunteer Auxiliary Contributions: **\$1,100**

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit Hale Ho'ola Hamakua:  
\$256, 081**

## KA'U HOSPITAL

**Ka`u Hospital**, in Pahala, is a 21-bed facility with 16 long-term care beds and 5 acute beds with 57 employees (FTE, FY11). It also operates a 24 hour 7 day a week Emergency Department. Replacing the last sugar plantation hospital on the island, Ka'u Hospital was built in 1971 to serve the needs of a vast rural area. There are no other hospitals within a 55-mile radius in any direction. As of July 2001, Ka'u Hospital was designated as a CAH (Critical Access Hospital). This is a federal designation given to small hospitals that provide essential emergency and acute services in remote areas to assist them with the financial burdens associated with their size and isolation. Adding to the spectrum of services provided by Ka'u Hospital, a Medicare certified Rural Health Clinic was established on the hospital campus in September of 2003.

The people of Ka'u truly support their hospital. Their partnership of volunteerism and fundraising has enabled Ka'u Hospital to make many improvements in appearance, functionality and medical equipment that the hospital would be unable to fund on its own. It is a true community hospital where staff work toward being the very best they can be for the people of Ka'u. Demand for services, particularly emergency services and long-term care has been growing steadily. Long-term care beds have been 100 percent occupied for the past two fiscal years with some patients waitlisted in our acute beds.

### **Programs and Services**

#### 2011 FY

Admissions	23
ER Visits	2,347
Patient Days	5,758

#### 2010 FY

Admissions	48
ER Visits	1,769
Patient Days	5,860

#### 2009 FY

Admissions	27
ER Visits	2,321

Patient Days 5,789

Services include:

- 24-hour Emergency Services
- Acute Care
- Intermediate and Skilled level care
- Adult Day Health Services Program
- Radiology - inpatient and outpatient
- Rehab Services – Physical, Occupational, and Speech Therapy
- Laboratory services
- Rural Health Clinic provides primary care including:
  - Family Practice
  - Internal Medicine
  - Geriatric Medicine
  - Outpatient laboratory and pharmacy services on campus

**COMMUNITY- BASED FOUNDATION SUPPORT OF HHSC FACILITIES:  
FY2009 - 2011**

Estimated Total Fundraising, Private Donations, Grant Funding:

- 2011 - \$ 30,586
  - Fundraising \$21, 893
  - Private Donations \$6,193
  - Federal/State/Private Grants \$2,500
- 2010 - \$ 35,896
  - Fundraising \$32,348
  - Private Donations \$3,548
  - Federal/State/Private Grants \$0
- 2009 - \$107,052
  - Fundraising \$26,894
  - Private Donations \$64,408



- Federal/State/Private Grants \$15,750

**GRAND TOTAL 2009-2011 Foundation \$ to Benefit Ka`u Hospital= \$173,534**

**VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **18**
- FY2011 Number of Total Volunteer Hours: **1,815**
- FY2011 Volunteer Auxiliary Contributions: **N/A**
  
- FY2010 Number of Active Volunteers: **33**
- FY2010 Number of Total Volunteer Hours: **2,238**
- FY2010 Volunteer Auxiliary Contributions: **\$30,000**
  
- FY2009 Number of Active Volunteers: **13**
- FY2009 Number of Total Volunteer Hours: **2,028**
- FY2009 Volunteer Auxiliary Contributions to the Facility: (Auxiliary joined Ka'u Charitable Foundation. Funds raised given to the Ka'u Charitable Foundation)

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit Ka'u Hospital = \$30,000**

<p style="text-align: center;"><b>East Hawaii Region Foundations Supporting HHSC Hospitals Background / Contact Information</b></p>
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**Hilo Medical Center Foundation**

Founded in 1995, the Foundation supports the healthcare of the community and its visitors by assisting Hilo Medical Center (HMC) through volunteerism, community education, and financial support. With no private hospitals in the East Hawaii region, HMC is truly a community institution with quality of facilities and services dependant upon both psychological and financial community support. We view our mission as attempting to enhance that support.

Foundation President: Dawn Pung

Foundation Administrator: Lori Rogers  
[lorgers@hhsc.org](mailto:lorgers@hhsc.org): 808- 935-2957

Contact information:  
Hilo Medical Center Foundation  
[www.hilomedicalcenterfoundation.com](http://www.hilomedicalcenterfoundation.com)  
1190 Waianuenue Avenue, Box 629  
Hilo, HI 96720  
Tel: 808-935-2957 Fax: 808-974-4746

**Ka`u Hospital Charitable Foundation**

Ka`u Hospital Charitable Foundation was created to raise funds for the benefit of Ka`u Hospital in order to supplement the financial resources available to it through the hospital's own revenue (which comes from income, shared resources from other HHSC facilities, and any monies granted by the State.) Funds raised are used to enhance the quality of care provided by Ka`u Hospital through improvements in the facility, medical equipment, and training of staff.

Foundation President/Director: Bradley Westervelt

Foundation Vice President/Director: Wayne Kawachi

Contact information:  
Ka`u Hospital Foundation  
P.O. Box 773  
Pahala, HI 96777  
Tel: 808-928-2959 Fax: 808-928-8980

# WEST HAWAII REGION

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# WEST HAWAII REGION

## KOHALA HOSPITAL

**Kohala Hospital**, located in the rural town of Kapaau (North Kohala), opened its doors to patients on April 1, 1917. At that time, it was a 14-bed facility. Miss Mina Robinson, a medical, surgical and maternity nurse, arrived from Australia to "take charge" of the hospital. The cost of hospitalization at that time was \$1.50 per day. In 1962, Kohala Hospital was relocated into a new lava rock and hollow tile structure consisting of 26 inpatient beds providing both long-term and short-term acute care. Today, Kohala Hospital employs 53 employees (FTE FY11), has 28 licensed beds (4 acute and 24 long-term care), and provides the following services:

### Critical Access Hospital (CAH)

- 24-Hour Emergency Care
- Inpatient and Outpatient Clinical Laboratory and X-Ray Services
- Medical Acute and Skilled Nursing Inpatient Care
- Long-Term Care (Skilled Nursing and Intermediate Care)

### 2011 FY:

- Number of Admissions: 19
- Patient Days: 8,103
- Emergency Visits: 1,452

### 2010 FY:

- Number of Admissions: 28
- Patient Days: 8,655
- Emergency Visits: 1,466

### 2009 FY:

- Number of Admissions: 25
- Patient Days: 9,399

- Emergency Visits: 1,786

**COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:**

FY 2009 - 2011

Estimated Total Private Donations received by the Foundation

- 2011 - \$38,466
  - 2010 - \$3,350
  - 2009 - \$23,181
- TOTAL - \$ 64,997

Estimated Total Fundraising Monies received by the Foundation

- 2011 - \$30,949
  - 2010 - \$47,259
  - 2009 - \$57,382
- TOTAL - \$135,589

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2011 - \$0
  - 2010 - \$62,000
  - 2009 - \$49,500
- TOTAL - \$111,500

Estimated Total Funding received by the Foundation from Donations,  
Fundraising, Federal/State/Private Grants

- 2011 - \$69,415
  - 2010 - \$112,609
  - 2009 – \$130,063
- TOTAL - \$ 312,087

**GRAND TOTAL 2009-2011 Foundation \$\$ to Benefit Kohala Hospital=  
\$312,087**

**VOLUNTEER SERVICES FY2009 – FY2011**

- FY2011 Number of Active Volunteers: **30**
- FY2011 Number of Total Volunteer Hours: **1,400**
- FY2011 Volunteer Auxiliary Contributions: **\$ 22,136**
  
- FY2010 Number of Active Volunteers: **37**
- FY2010 Number of Total Volunteer Hours: **3,714**
- FY2010 Volunteer Auxiliary Contributions: **\$5,610**
  
- FY2009 Number of Active Volunteers: **8**
- FY2009 Number of Total Volunteer Hours: **1,699**
- FY2009 Volunteer Auxiliary Contributions: **\$6,065**

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit the Facility= \$33,811**

## KONA COMMUNITY HOSPITAL

**Kona Community Hospital (KCH)**, the primary health care facility serving West Hawaii, is a 94-bed full service medical center; 33 beds Medical Surgical acute; 18 beds Skilled Nursing/Long Term Care; 7 beds Obstetrics; 11 beds behavioral health unit; and, a 9 bed intensive care unit. It is located in Kealahou, Kona, and 18 miles south of Kona International Airport. The hospital has expanded considerably from its initial wooden structure with 52 beds built in 1941. It is currently housed in a three-story structure constructed in 1975.

This facility employs 395 (FTE FY11) employees. There are 61 active medical staff members representing a wide variety of medical specialties. Patient services include:

### 2011 FY:

Admissions	2,950
Births	487
Patient Days	17,459
Emergency Visits	18,537

### 2009 FY:

Admissions	3,222
Births	583
Patient Days	22,783
Emergency Visits	18,409

### 2010 FY:

Admissions	2,803
Births	489
Patient Days	15,875
Emergency Visits	17,580

Services include:

- 24-hour Emergency Room
- Inpatient & Outpatient Surgery
- Long-Term Care / Skilled Nursing
- Acute Inpatient Care (Obstetrics/Gynecology, Medical/Surgical, Intensive Care, Behavioral Health, Skilled Nursing/Long Term Care)
- Outpatient Nursing Services (Chemotherapy)
- Rehabilitation Services (PT, OT, Respiratory Therapy, Speech Therapy)
- Pharmacy
- Laboratory and Pathology Services
- Imaging Center (MRI, 16-slice CT Scan, Ultrasound, Echocardiogram, Nuclear Medicine)
- Cardiology
- Radiation Therapy (April 2005)
- Physician Specialties (General Surgery, Internal Medicine, Cardiology, Medical Oncology, Radiation Oncology, Pediatrics, OB/GYN, Urology, ENT, Ophthalmology, Plastic Surgery, Orthopedics, Psychiatry, Gastroenterology)
- Current annual workload consists of over 3,000 acute inpatient admissions, over 500 births, and over 17,000 emergency room visits.

**COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES: 2009-2011**

Estimated Total Private Donations received by the Foundation

- 2011 - \$ 324,682
  - 2010 - \$175,943
  - 2009 - \$145,000
- TOTAL - \$



Estimated Total Fundraising Monies received by the Foundation

- 2011 - \$183,052
- 2010 - \$179,812
- 2009 - \$230,000

TOTAL - \$

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2011 - \$ 75,000
  - 2010 - \$0
  - 2009 - \$163,000
- TOTAL - \$452,713

Estimated Total Fundraising / Private Donations / Grant Funding:

- 2011 - \$613,000
- 2010 - \$355,755
- 2009 - \$538,000

**TOTAL - \$3,881,167**

**GRAND TOTAL 2009-2011 Foundation \$\$ to Benefit KCH = \$**

**VOLUNTEER SERVICES FY2003 – FY2010**

- FY2011 Number of Active Volunteers: **71**
- FY2011 Number of Total Volunteer Hours: **8,701**
- FY2011 Volunteer Auxiliary Contributions to the Facility: **\$13,500**

- FY2010 Number of Active Volunteers: **61**
- FY2010 Number of Total Volunteer Hours: **6,976**
- FY2010 Volunteer Auxiliary Contributions: **\$ 2,000**
  
- FY2009 Number of Active Volunteers: N/A
- FY2009 Number of Total Volunteer Hours Provided to the HHSC Facility: N/A
- FY2009 Volunteer Auxiliary Contributions: N/A

**GRAND TOTAL 2009-2011 Auxiliary \$\$ to Benefit the Facility= \$15,500**

**West Hawaii Region Foundations Supporting HHSC Hospitals  
Background / Contact Information**

**Kona Community Hospital Foundation**

This foundation was established in 1984 for the purpose of providing means, equipment and facilities for the use by and benefit of Kona Community Hospital. Since its inception it has provided over a million dollars in equipment and facilities to the hospital. It is managed by a five-member board that is completely separate from the management of the hospital.

Well into the second decade of operation we are very proud of our participation in the modernization and future of Kona Community Hospital. Kona Hospital is a tremendous asset to our community and

we enjoy providing support to its reinvention and growth. Your participation is most appreciated and does make a significant difference.

Foundation President:  
James Higgins

Foundation Development Assistance and Administration:  
Carol Mountcastle [cmountcastle@hhsc.org](mailto:cmountcastle@hhsc.org) 808-322-4587  
Stephanie Kinsey [skinsey@hhsc.org](mailto:skinsey@hhsc.org) 808-322-4578

**Contact information:**

Kona Hospital Foundation  
79-1019 Haukapila Street  
Kealahou, HI 96750  
Tel: 808-322-9311 Fax: 808-322-4488

**Kohala Hospital Charitable Foundation**

This foundation was established in 2003, to provide assistance to Kohala Hospital, its programs, facilities, staff and patients. It supports the hospital by purchasing equipment, renovating facilities, assisting in education and outreach programs, and aiding other hospital programs or activities.

Foundation President:  
Tommy Tinker

Foundation Vice President:  
Alan Axelrod

**Contact information:**

Kohala Hospital Charitable Foundation  
P.O. Box 430  
Kapaau, HI 96755  
Tel: 808-889-7905