

 HAWAII HEALTH SYSTEMS CORPORATION <i>Quality Healthcare for All</i> POLICY	Department: Compliance	Policy No. ADM 0008A
		Supersedes Policy No.
Subject: Corporate Policy on Responding to Government Agencies	Approved By:  HHSC Board of Directors By: Stephany Vaioleti Its: Secretary/Treasurer	Approved Date: July 27, 2023
		Last Reviewed: March 8, 2023

I. **PURPOSE:** Government investigators may arrive at HHSC facilities unannounced to conduct investigations regarding possible violations of law relating to federal health care programs. The purpose of this policy is to set forth guidelines for Hawaii Health Systems Corporation (HHSC) employees to follow in response to such contact or inquiries from government investigators; to establish protocols when communicating information to government investigators on behalf of HHSC; and to establish protocols when receiving information from government agencies.

II. **POLICY:** Under certain circumstances, employees or agents of government agencies may arrive unannounced to investigate possible violations of laws or regulations relating to government health care programs. It is HHSC's intent that when HHSC employees respond to such government inquiries, they are knowledgeable about the subject matter and respond appropriately. It is HHSC's policy to cooperate fully with any lawful and reasonable government investigation while protecting HHSC's interests in accordance with the law.

This Policy does not apply to planned or scheduled audits and reviews that are coordinated with an external agency on a recurring basis. This protocol also does not apply to accreditation visits, licensure surveys, and complaint investigations, whether scheduled or unannounced, conducted by the Department of Health or accrediting agencies.

III. **AUTHORITY:**
None

IV. **RELATED PROCEDURE(S):**
ADM 0008B

V. **REFERENCE(S):**
None