HAWAII HEALTH SYSTEMS CORPORATION "Quality Healthcare For All"	Quality Through Compliance	Policy No.: CMP 0101A Revision No.: 1
POLICY	Issued by: Chief Compliance and Privacy Officer	Effective Date: July 25, 2019
Subject: Nondiscrimination Policy for Language Access	Approved by: ### Approved by: #### Approved by: ### Approved by: #### Approved by: ##### Approved by: ##### Approved by: #### Approved by: #### Approved by: #### Approved by: #### Approved by: ##### Approved by: ###### Approved by: ###### Approved by: ###### Approved by: ####### Approved by: ###################################	Supersedes Policy: CMP-0022A (06/22/13) Page: 1 of 2

Last Reviewed: May 21, 2019; Next Review May 22, 2022

I. PURPOSE: To set forth HHSC's commitment to provide language access services to individuals with disabilities or limited English proficiency, or both, free of charge.

II. DEFINITIONS:

"Disability" – means, with respect to an individual, a physical or mental impairment that substantially limits one or more major life activities of such individual, a record of such an impairment, or being regarded as having such an impairment, as defined and construed in the Rehabilitation Act, 29 U.S.C. § 705(9)(B), which incorporates the definition of disability in the Americans with Disabilities Act of 1990, codified at 42 U.S.C. § 12102, as the same may be amended from time to time.

"Individual with limited English proficiency" – refers to an individual whose primary language for communication is not English and who has a limited ability to read, write, speak, or understand English.

III. POLICY:

- A. As a recipient of federal financial assistance, HHSC does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, color, ancestry, national origin, religion, age, disability, sex, including gender identity or expression, sexual orientation, marital status, English proficiency, or any other bases prohibited by federal, state or local laws or regulations in admission to, participation in, or receipt of services and benefits under any of its program and activities, whether carried out by a facility of HHSC or through a contractor or any other entity with which HHSC arranges to carry out its program and activities.
- B. HHSC shall provide free aids and services to individuals with a Disability to enable effective communication including, but not limited to: qualified sign

- language interpreters and information in other formats (large print, audio, accessible electronic formats, other formats).
- C. HHSC shall provide free language services to Individuals with limited English proficiency including, but not limited to: qualified interpreter services and information written in other languages.
- IV. APPLICABILITY: All HHSC facilities including corporate office.

V. AUTHORITIES:

- CMP 0100A Nondiscrimination;
- Patient Protection and Affordable Care Act, Pub. L. No. 111-148, § 1557, 124
 Stat. 260 (2010) (codified at 42 U.S.C. § 18116);
- 42 U.S.C. §§ 1395x(e) and 1395i-3(c);
- Title VI of the Civil Rights Act of 1964, Pub. L. 88-352, (42 U.S.C. § 2000d et seq.);
- Section 504 of the Rehabilitation Act of 1973, Pub. L. 93-112, (29 U.S.C. § 794 et seq.);
- Americans with Disabilities Act of 1990, Pub. L. 101-336, (42 U.S.C. § 12101 et seq.);
- Age Discrimination Act of 1975, Pub. L. 94-135, (42 U.S.C. § 6101 et seq.);
- 45 C.F.R. Parts 80, 84, 86, 91 and 92;
- Hawaii Revised Statutes Chapter 321C.

As all such statutes and regulations may be amended from time-to-time.

VI. REFERENCES: CMP 0100A – Nondiscrimination (General)

VII. ATTACHMENTS: None.