

# HAWAII HEALTH SYSTEMS CORPORATION

## NOTICE OF AND REQUEST FOR EXEMPTION FROM CHAPTER 103D, HRS

EX Number: EX-086

1. TO: Chief Procurement Officer

2. FROM: A.A. Stransky

Department/Division/Agency Pursuant to §103D-102(b)(4), HRS, and Chapter 3-120, HAR, the Department requests a procurement exemption to purchase the following:

3. Description of goods, services or construction: **Patient Satisfaction Surveys as required by Centers for Medicare and Medicaid Services (CMS).**

4. Name and Address of Vendor: **Press-Ganey Assoc., Inc.**  
**404 Columbia Place, South Bend, IN**  
**46601**

5. Price: estimated \$210,000

6. Term of Contract: From: estimated 6-1-17 To: 8-30-18

7. Prior Exemption Ref. No.

8. Explanation describing how procurement by competitive means is either not practicable or advantageous to the State:  
**HHSC intends to issue a competitive solicitation for patient satisfaction surveys among CMS-qualified vendors, however, due to the pending transfer of some HHSC facilities to a private entity, the solicitation is delayed and a direct, short-term agreement to the incumbent is required.**

9. Details of the process or procedures to be followed in selecting the vendor to ensure maximum fair and open competition as practicable: **HHSC will issue only a short-term agreement to the incumbent in order to cover the pending survey cycle and facility transfer period, and will then issue a competitive request for proposal to select a new vendor.**

10. A description of the agency's internal controls and approval requirements for the exempted procurement:  
**This exemption shall be from HRS, Section 103D-303, and all other guidelines, rules and policies under chapter 103D shall be upheld. HHSC policies and procedures will be followed and periodic reviews of contract action will be performed.**

11. A list of agency personnel, by position, who will be involved in the approval process and administration of the contract:

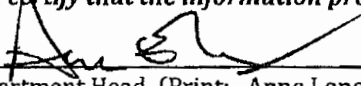
| Name            | Position             | Involvement in Process                       |  |
|-----------------|----------------------|--|--|
| Alison Stransky | Corp. Contacts Mngr. | <input type="checkbox"/> Approval            | <input checked="" type="checkbox"/> Administration |
| Anne Lopez      | COO/Gen. Counsel     | <input checked="" type="checkbox"/> Approval | <input checked="" type="checkbox"/> Administration |
| Edward Chu      | Corporate CFO        | <input checked="" type="checkbox"/> Approval | <input type="checkbox"/> Administration            |

**12. Direct inquiries to:**

Contact Name: Aeri Tilker, Asst. Gen. Counsel  
Phone Number: 808-733-4004

Agency shall ensure adherence to applicable administrative and statutory requirements

**13. I certify that the information provided above is, to the best of my knowledge, true and correct.**

  
Department Head (Print: Anne Lopez )

5/22/17  
Date

**Reserved for CPO/Delegee Use Only**

**14. Date Notice Posted:** 6-1-17

The CPO is in the process of reviewing this request for exemption from Chapter 103D, HRS. Submit written objections to this notice to issue an exemption from Chapter 103D, HRS, within seven (7) calendar days or as otherwise allowed from the above posted date to: Chief Procurement Officer, HHSC, 3675 Kilauea Ave., Honolulu, Hawaii 96816

**Chief Procurement Officer's comments:**

**15.** ☐ **APPROVED**

☐ **DISAPPROVED:**

☐ **NO ACTION REQUIRED**

\_\_\_\_\_  
HHSC Chief Procurement Officer - Signature

\_\_\_\_\_  
Date