

**HAWAII HEALTH SYSTEMS CORPORATION  
NOTICE OF AND REQUEST FOR EXEMPTION  
FROM CHAPTER 103D, HRS**

**EX-208**

**1. TO:** Chief Procurement Officer

**2. FROM:** Contracts Department

Department/Division/Agency Pursuant to §103D-102(b)(4), HRS, and Chapter 3-120, HAR, the Department requests a procurement exemption to purchase the following:

**3. DESCRIPTION OF GOODS, SERVICES OR CONSTRUCTION:**

**4. NAME AND ADDRESS OF VENDOR:** Medicom  
555 Fayetteville Street, Suite 300, Raleigh, NC 27601

**5. PRICE:**  
\$0.00

**6. TERM OF CONTRACT:** FROM: 4/1/26 TO: 03/31/27

**7. PRIOR EXEMPTION REF. NO.**  
N/A

**8. EXPLANATION DESCRIBING HOW PROCUREMENT BY COMPETITIVE MEANS IS EITHER NOT PRACTICABLE OR ADVANTAGEOUS TO THE STATE:**

The Medicom system provides a specialized, bidirectional interface specifically engineered to bridge the federal VA Pacific Island Healthcare System (VAPIHS) with the Hawaii Health Systems Corporation (HHSC) Imaging departments. Competition is not advantageous as it would introduce significant risk to patient safety and data integrity. Medicom ensures the seamless, real-time transfer of critical diagnostic imaging metadata between the VA and HHSC. Replacing this proven infrastructure with a generic or alternative solution would necessitate a costly process, leading to diagnostic delays for Hawaii's veterans and potential data loss during the transition.

**9. DETAILS OF THE PROCESS OR PROCEDURES TO BE FOLLOWED IN SELECTING THE VENDOR TO ENSURE MAXIMUM FAIR AND OPEN COMPETITION AS PRACTICABLE:**

Competitive procurement is not practicable because Medicom is the existing architectural gateway already integrated and security-vetted by the Veterans Affairs (VA) network. A new vendor would require extensive, multi-year federal security clearances and custom API development to replicate the current bidirectional PACS-to-PACS process. The time and resources required to re-establish this specific federal-state connection with a different provider would result in an unacceptable lapse in system availability.

**10. A DESCRIPTION OF THE AGENCY'S INTERNAL CONTROLS AND APPROVAL REQUIREMENTS FOR THE EXEMPTED PROCUREMENT:**

HHSC IT and Imaging leadership reviewed the technical requirements for bidirectional data flow and determined that Medicom's proprietary routing is unique to the current workflow.

**11. A LIST OF AGENCY PERSONNEL, BY POSITION, WHO WILL BE INVOLVED IN THE APPROVAL PROCESS AND ADMINISTRATION OF THE CONTRACT:**

<i>Name</i>	<i>Position</i>	<i>Involvement in Process</i>	
Michelle Gray, Corporate Contracts Manager		<input type="checkbox"/> Approval	<input checked="" type="checkbox"/> Administration
Craig Davis, WHR Director of Imaging		<input type="checkbox"/> Approval	<input checked="" type="checkbox"/> Administration
Lani Tazea, Kauai Director of Imaging		<input type="checkbox"/> Approval	<input checked="" type="checkbox"/> Administration
Edward N. Chu	HHSC CFO	<input checked="" type="checkbox"/> Approval	<input type="checkbox"/> Administration

**12. DIRECT INQUIRIES TO:**

Contact Name: Michelle Gray

Phone Number: 801-541-0463

AGENCY SHALL ENSURE ADHERENCE TO APPLICABLE ADMINISTRATIVE AND STATUTORY REQUIREMENTS

**13. I CERTIFY THAT THE INFORMATION PROVIDED ABOVE IS, TO THE BEST OF MY KNOWLEDGE, TRUE AND CORRECT.**

Department Head (Print: \_\_\_\_\_ ) Date \_\_\_\_\_

Reserved for CPO/Delegee Use Only

**14 .Date Notice Posted: 03/24/26**

The CPO is in the process of reviewing this request for exemption from Chapter 103D, HRS. Submit written objections to this notice to issue an exemption from Chapter 103D, HRS, within seven (7) calendar days or as otherwise allowed from the above posted date to: Chief Procurement Officer, HHSC, 3675 Kilauea Ave., Honolulu, Hawaii 96816

**Chief Procurement Officer's comments:**

15.  **APPROVED**       **DISAPPROVED**       **NO ACTION REQUIRED**

**HHSC Chief Procurement Officer –**

*Signature*

*Date*