

**HAWAII HEALTH SYSTEMS CORPORATION
NOTICE OF AMENDMENT TO EXEMPTION FROM CHAPTER 103D, HRS, CONTRACT**

1. TO: Chief Procurement Officer

2. FROM: Renee Lai
Department/Division/Agency

3. Name of Contractor: Help Desk Technology Corp P.E. Reference No. EX-0041

5. Description of goods, services, or construction:
ServicePRO provides Help Desk management software utilized by the HHSC Corporate Office Help Desk to track staff information system help requests and related communications and efforts.

6. Scope of work for the contract is revised as follows:
Contract will be amended to add annual support assurance plan services for two, one year periods.

Original Contract Price: \$25,000 Amended Contract Price: \$55,000

7. Reason: This/These amendment(s) are necessary because:
Initial Exemption Request Not to Exceed amount did not include a Year 2 and Year 3 software support set-aside.

8. Direct questions to: Renee Lai Phone: 808-733-9894

Agency shall ensure adherence to applicable administrative and statutory requirements.

9. Pursuant to § 103D-102, HRS, and § 3-120-5, HAR, I certify that the information provided above is, to the best of my knowledge, true and correct

JAN 27 2016

Department Head: _____ Date: _____

Date Posted: 2/5/16

11. Submit written objections to this notice of intent to amend a procurement exemption contract within seven calendar days or as otherwise allowed from the above posted date to: Chief Procurement Officer
HHSC
3675 Kilauea Ave.
Honolulu, HI 96816

12. Chief Procurement Officer's Comments:
Critical to support regions if IT systems don't function properly.

APPROVED DISAPPROVED
 NO ACTION REQUIRED

Chief Procurement Officer Date 2/12/16