HAWAII HEALTH SYSTEMS CORPORATION
NOTICE OF AND REQUEST FOR EXEMPTION
FROM CHAPTER 103D, HRS

1. TO: Chief Procurement Officer
2. FROM: Alan S. Ito, HHSC Corporate CIO

Department/Division/Agency Pursuant to §103D-102(b)(4), HRS, and Chapter 3-120, HAR, the Department requests a
procurement exemption to purchase the following:

3. Description of goods, services or construction: Immediate need for 190 hours of Citrix XenApp professional
services to address XenApp server issues, ongoing EMR XenApp support, and HHSC XenApp farm remediation
needs.

4. Name and Address of Vendor: Century Computers
500 Ala Moana Blvd, 4 Waterfront Plaza, Suite 200, Honolulu, HI 9813

5. Price: $23,750


7. Prior Exemption Ref. No. N/A

8. Explanation describing how procurement by competitive means is either not practicable or advantageous to the
State: Currently there is only one Citrix certified Vendor on Oahu who can provide immediate hands-on Citrix
support to HHSC Corporate staff located on Oahu. Other Citrix certified Vendors reside on mainland U.S. and
would need to be flown in to Oahu in order to utilize them. This would be cost prohibitive to the State.

9. Details of the process or procedures to be followed in selecting the vendor to ensure maximum fair and open
competition as practicable: This award is based on direct negotiations with the Contractor who is the only
Citrix certified Vendor residing on Oahu. Vendor must be based on Oahu for Corporate Staff. Online or remote
access telephone support is not acceptable as training must be in person to assist/train Corporate IT staff.

10. A description of the agency's internal controls and approval requirements for the exempted procurement:
This exemption shall be from HRS, Section 103D. All other guidelines, rules and policies under Chapter 103D shall be
upheld. HHSC policies and procedures will be followed and periodic reviews of contract actions will be performed.

11. A list of agency personnel, by position, who will be involved in the approval process and administration of the
contract:

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Involvement in Process</th>
</tr>
</thead>
<tbody>
<tr>
<td>James Brady</td>
<td>Director of Technical Services</td>
<td>☑ Approval ☒ Administration</td>
</tr>
<tr>
<td>Dawn Hirakawa</td>
<td>Corporate Contracts Manager</td>
<td>☑ Approval ☒ Administration</td>
</tr>
<tr>
<td>Joe Evanoff</td>
<td>Contracts/Materials Management Director</td>
<td>☑ Approval ☒ Administration</td>
</tr>
<tr>
<td>Edward Chu</td>
<td>Corporate CFO</td>
<td>☐ Approval ☒ Administration</td>
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HHSC PUR Policy 0017 Rev. 1-30-12 PUR 007
12. Direct inquiries to:  
Contact Name: James Brady, Ph.D  
Phone Number: 808-733-4090

Agency shall ensure adherence to applicable administrative and statutory requirements

13. I certify that the information provided above is, to the best of my knowledge, true and correct.

[Signature]  
Department Head  Print: Alan Ito, HHSC Chief Information Officer  Date: 6/1/2012

14. Date Notice Posted: 5/31/12

The CPO is in the process of reviewing this request for exemption from Chapter 103D, HRS. Submit written objections to this notice to issue an exemption from Chapter 103D, HRS, within seven (7) calendar days or as otherwise allowed from the above posted date to: Chief Procurement Officer, HHSC, 3675 Kilauea Ave., Honolulu, Hawaii 96816

Chief Procurement Officer’s comments:

15. [ ] APPROVED  
[ ] DISAPPROVED  
[ ] NO ACTION REQUIR  
HHSC Chief Procurement Officer - Signature  Date: 6/1/12