



"Touching Lives Everyday"
HAWAII HEALTH SYSTEMS
C O R P O R A T I O N

HHSC Information Overview for FY 2003-2008

POC: Thomas Driskill, HHSC President and CEO; 733-4151
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EAST HAWAII REGION

HILO MEDICAL CENTER (HMC)

Hilo Medical Center (HMC) is the largest facility in the Hawaii Health Systems Corporation. Established in 1897, HMC has grown from a 10-bed hospital, created by the Hawaiian Government, to the present facility of 271-licensed beds, consisting of 137 acute and 22 skilled nursing licensed beds including a 20-bed psychiatric unit, a separate 112-bed licensed extended care facility and an accredited home care agency. Built in 1984, the facility sits on roughly 20.5 acres of land, next to the new 95-bed Yukio Okutsu Veterans Home, Hawaii's first State Veterans Home, and the previous site of the "old hospital". Today, HMC is the largest employer in Hilo, with 946 (FTE, FY08) employees.

Also on campus are Hawaii Pacific Oncology Center, Liberty Dialysis and the Veteran's Administration (VA) Community-Based Outpatient Clinic. Other off-campus clinics also under Hilo Medical Center include Surgery, Cardiology Neurology and Urology. Efforts by our Medical Group Practice Director and Medical Staff Office to recruit physicians in general and specialty areas are underway and ongoing. In addition, Hilo Medical Center is exploring possibilities of recruiting hospitalists in Long-Term Care, Behavior Health, Obstetrics and Neonatology.

This past year, HMC had 7,944 admissions. In addition, HMC delivered 1,170 babies, and had 31,557 emergency visits (second busiest in the State, after Queens Medical Center on Oahu).

Programs and Services

2003 FY

- Admissions 7,055
- Births 1,008
- ER Visits 21,564
- Patient Days 82,217

2004 FY

- Admissions 7,211

- Births 1,076
- ER Visits 22,769
- Patient Days 79,768

2005 FY

- Admissions 7,433
- Births 1,106
- ER Visits 23,762
- Patient Days 82,008

2006 FY

- Admissions 7,211
- Births 1,063
- ER Visits 23,676
- Patient Days 87,703

2007 FY

- Admissions 8,797
- Births 1,177
- ER Visits 32,128
- Patient Days 90,078

2008 FY

- Admissions 7,944
- Births 1,170
- ER Visits 31,557
- Patient Days 85,593

Patient services include:

- 24-Hour Physician-Staffed Emergency Care
- Intensive and Cardiac Critical Care, Echocardiography, Thallium Stress Treadmills, Pacemakers, Cardiac Telemetry
- Hospitalist Services
- Intensivist
- Acute Inpatient Dialysis
- Bronchoscopy
- Obstetrics with Childbirth Education Classes, Labor and Delivery, and Post-partum Services
- Gynecology
- Pediatrics
- Adult Psychiatric Care
- General Radiology
- Urology
- Neurology
- Angiography and Interventional Radiology
- Telemedicine, including Teleradiology
- Surgical Services—Same Day Surgery, Post-Anesthesia Care, and Special Procedures
- Subspecialty Surgery Services—Vascular Surgical Services (Open and Endo-), Orthopedics, Ophthalmology, Otorhinolaryngology, Urology
- Physiatry
- Skilled Nursing and Long Term Care Facilities
- Wound and Ostomy Services
- Endoscopy, including ERCP
- Outpatient Surgery Clinic
- Hawaii Pacific Oncology Center—Medical and Radiation Oncology

- In-Patient Pharmacy
- EEG
- 24 hour CAP-Accredited Pathology Laboratory and Blood Bank Services
- Food and Nutrition Services and Counseling
- Home Healthcare
- 32 Multi-Slice CT Scanner, MRI, Ultrasound, Nuclear Medicine
- Rehab Services-Physical, Occupational, Speech, and Recreational Therapies
- Respiratory Therapy
- Social Services

HMC's strategy to continue meeting our region's health care needs is to expand and enhance services. One of the brightest spots in East Hawaii and perhaps our the entire state is the November 2007 dedication of the Yukio Okutsu Veterans Home, Hawaii's first State Veterans Home. This 95-bed Veterans nursing home and day health center honors Hawaii's veterans with an attention to detail in the design, architecture, color scheme and layout. The home offers many amenities such as private and specially designed semi-private rooms, wide hallways accented with archways, central air conditioning and a number of common areas for residents to visit with friends and family. Avalon Health Care has been named as the management company in charge of the home's daily operations.

The Emergency Department Expansion and Renovation Project began in February 2007 and is slated for completion in 2008. The project will add a nursing station, increase the number of exam rooms from 14 to 28, and the expand the Emergency Department area from over 7,000 sq. ft. to over 11,000 sq. ft. The additional space will provide patients more privacy and comfort. Last year, over 32,000 patients visited our Emergency Department, which was originally built to handle 11,000 visitors per year.

In September 2007, HMC's Emergency Department launched the Electronic Medical Record system – HHSC's first. Prior to the launch, Emergency Department physicians and staff, as well as, staff from Laboratory, Radiology, Respiratory Therapy, and Patient Services participated in months of training and preparation.

In the year ahead, Hilo Medical Center's priorities will be focusing on: initiating the Family Practice Residency Program/Rural Health Training Program in collaboration with the University of Hawaii at Manoa John A. Burns School of Medicine; replacing or renovating and expanding the 112-bed Extended Care Facility to a 200-bed facility; retaining and recruiting physicians; establishing a Cardiovascular Service Line; achieving a Level 2 Neonatal Intensive Care Unit;

and creating a Human Patient Simulation Unit for training and advanced education.

NEW PROGRAMS, COST SAVINGS, REVENUE ENHANCEMENTS

- Expansion and Renovation of the Emergency Room
- Electronic Medical Records System Installed in the Emergency Department
- Completion of the 95-bed Yukio Okutsu Veterans Home with adult day care
- Hospitalist Service
- Neurology Specialist
- Urology Specialist
- Neonatology Specialist
- Family Medicine Residency Rotation

2007 HMSA Quality Award Recipient: Hilo Medical Center was recognized in 2007 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year. HMC received second place for improving sepsis rates and third place overall in the State. This facility's quality care improvements resulted in HMSA awarding HHSC almost \$894,000 to be disbursed among those 6 HHSC hospitals recognized by HMSA.

COMMUNITY-BASED FOUNDATION SUPPORT OF EAST HAWAII REGION FACILITIES: FY2003-2008

Estimated Total Fundraising, Private Donations, Grant Funding:

- 2002 – 2003 - \$662,754
- 2003 – 2004 - na
- 2004 – 2005 - \$1,631,653
- 2005 – 2006 - \$215,980
- 2006 – 2007 - \$188,909
- 2007 – 2008 - \$811,197

GRAND TOTAL 2003-2008 Foundation \$\$ to Benefit HMC = \$3,510,493

VOLUNTEER SERVICES FY2003 – FY2008

- FY2003 Number of Active Volunteers: **100**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **24,300 volunteer hours**
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$15,000 - \$30,000 annually**

- FY2004 Number of Active Volunteers: **100**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **27,100 volunteer hours**
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$15,000 - \$30,000 annually**

- FY2005 Number of Active Volunteers: **100**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **26,000 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$15,000 - \$30,000**

- FY2006 Number of Active Volunteers: **100**
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **23,000 volunteer hours**
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$39,000**

- FY2007 Number of Active Volunteers: average of **96** volunteers per month
- FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **20,424** volunteer hours
- FY2007 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$60,000**

- FY2008 Number of Active Volunteers: average of **90** volunteers per month
- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **19,549** volunteer hours
- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: \$0

GRAND TOTAL 2003-2008 Auxiliary \$\$ to benefit HMC = \$174,000+

HALE HO'OLA HAMAKUA (HHH)

Hale Ho'ola Hamakua (HHH), originally known as Honoka'a Hospital, has served the healthcare needs of the communities of Hamakua, North Hawaii and South Kohala since 1951. In November 1995, a new fifty (50)-bed facility was opened above the old hospital, to provide long-term-care services. The facility was renamed Hale Ho'ola Hamakua (Haven of Wellness in Hamakua) in 1997 to reflect its new focus.

HHH employs a staff of 82 (FTE, FY08) of which a significant number are residents of the area who were former employees or related to employees of the Hamakua Sugar Company that phased out in 1994. The Hamakua Sugar Company Infirmary, which became the Hamakua Health Center, provides primary care and behavioral health services to the community in a building owned and leased from HHH.

The greater part of the "old" Honokaa Hospital building is being leased to the University of Hawaii-Hilo for the North Hawaii Education and Research Center (NHERC), a project providing college, vocational, and special interest courses in North Hawaii. It will also function as a base for offsite distance learning for the university to all parts of the State. One of the goals for NHERC is to offer Certified Nurse Aide classes at least twice per year and incorporate a Licensed Practical Nurse Program with the Hawaii Community College using HHH as one of several clinical sites. The nursing programs will assist with the staffing the health facilities and community health services in the North Hawaii area.

HHH was converted as a Critical Access Hospital on November 2005, which resulted in bed configuration changes and the provision of new Emergency Room (ER) and expanded ancillary services.

Services provided by HHH include:

- 4 Acute/SNF Swing Beds
- 46 Long Term Care (ICF/SNF) Beds
- Emergency Room Services, 24hours/7 days per week, on call within 30 minute
- Inpatient Physical Therapy
- Inpatient Occupational Therapy
- Inpatient Speech Therapy
- Inpatient Social Services
- Inpatient and Outpatient Laboratory services
- Inpatient and Outpatient X-Ray services
- Inpatient Dietary /Food Services
- Auxiliary and Community Volunteer Services

On October 16, 2006, the devastating earthquake with 6.7 magnitude hit the Big Island of Hawaii resulting in the total evacuation of HHH Hospital. The 49 patients were relocated to the renovated old Honokaa Hospital building (now called NHERC) for 5 days until HHH was able to accommodate residents again in dormitory style in the main dining room and Rehab Room. Patients were finally returned to their repaired rooms in January 2007. Other major repairs outside the patient occupied areas are still in process a year later (10/07) and will not be completed for another 6-8 months.

2003 FY:

| | |
|--------------|--------|
| Admissions | 62 |
| Patient Days | 17,201 |

2004 FY:

| | |
|--------------|--------|
| Admissions | 82 |
| Patient Days | 17,038 |

2005 FY

| | |
|--------------|--------|
| Admissions | 96 |
| Patient Days | 16,988 |

2006 FY:

| | |
|--------------|--------|
| Admissions | 115 |
| Patient Days | 17,478 |

2007 FY:

| | |
|--------------|--------|
| Admissions | 72 |
| Patient Days | 16,735 |
| ER Visits | 1,081 |

2008 FY:

| | |
|--------------|--------|
| Admissions | 84 |
| Patient Days | 17,240 |
| ER Visits | 1,184 |

COST SAVINGS AND REVENUE ENHANCEMENTS

- Critical Access Hospital conversion resulted in higher Medicare and Medicaid reimbursements
- Assisted to establish new North Hawaii Research & Education Center located in old Honokaa Hospital to be operated by University of Hawaii at Hilo
- Annual occupancy rate of 97% plus
- \$9.1 million secured in FY 2005 State Executive Budget to expand bed capacity by 50 beds (funds yet to be released)

VOLUNTEER SERVICES FY2003 – FY2008

- FY2003 Number of Active Volunteers: **29**

- FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **9,096 volunteer hours**
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$2,500**
- FY2004 Number of Active Volunteers: **29**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **9,983 volunteer hours**
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$2,500**
- FY2005 Number of Active Volunteers: **38**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **12,000 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$4,000**
- FY2006 Number of Active Volunteers: **29**
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **10,000 volunteer hours**
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$3,700**
- FY2007 Number of Active Volunteers: **28**
- FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **9,000 volunteer hours**
- FY2007 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$3,421**
- FY2008 Number of Active Volunteers: **21**
- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **3,678 volunteer hours**

- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$1,482**

GRAND TOTAL 2003-2008 Auxiliary \$\$ to Benefit HHH = \$17,603

KA'U HOSPITAL

Ka'u Hospital, in Pahala, is a 21-bed facility with 16 long-term care beds and 5 acute beds with 51 employees (FTE, FY08). It also operates a 24 hour 7 day a week Emergency Department. Replacing the last sugar plantation hospital on the island, Ka'u Hospital was built in 1971 to serve the needs of a vast rural area. There are no other hospitals within a 55-mile radius in any direction. As of July 2001, Ka'u Hospital was designated as a CAH (Critical Access Hospital). This is a federal designation given to small hospitals that provide essential emergency and acute services in remote areas to assist them with the financial burdens associated with their size and isolation. Adding to the spectrum of services provided by Ka'u Hospital, a Medicare certified Rural Health Clinic was established on the hospital campus in September of 2003.

The people of Ka'u truly support their hospital. Their partnership of volunteerism and fundraising has enabled Ka'u Hospital to make many improvements in appearance, functionality and medical equipment that the hospital would be unable to fund on its own. It is a true community hospital where staff work toward being the very best they can be for the people of Ka'u. Demand for services, particularly emergency services and long-term care has been growing steadily. Long-term care beds have been 100 percent occupied for the past two fiscal years with some patients waitlisted in our acute beds.

Programs and Services

2003 FY

| | |
|--------------|-------|
| Admissions | 32 |
| ER Visits | 1,437 |
| Patient Days | 6,068 |

2004 FY

| | |
|--------------|-------|
| Admissions | 47 |
| ER Visits | 1,237 |
| Patient Days | 5,912 |

2005 FY

| | |
|--------------|-------|
| Admissions | 85 |
| ER Visits | 1,364 |
| Patient Days | 5,925 |

2006 FY

| | |
|--------------|-------|
| Admissions | 56 |
| ER Visits | 1,568 |
| Patient Days | 6,276 |

2007 FY

| | |
|--------------|-------|
| Admissions | 34 |
| ER Visits | 2,079 |
| Patient Days | 6,888 |

2008 FY

| | |
|--------------|-------|
| Admissions | 20 |
| ER Visits | 2,416 |
| Patient Days | 6,352 |

Services include:

- 24-hour Emergency Services
- Acute Care
- Intermediate and Skilled level care
- Adult Day Health Services Program
- Radiology - inpatient and outpatient
- Rehab Services – Physical, Occupational, and Speech Therapy
- Laboratory services
- Rural Health Clinic provides primary care including:

- Family Practice
- Internal Medicine
- Geriatric Medicine
- Outpatient laboratory and pharmacy services on campus

COST SAVINGS AND REVENUE ENHANCEMENTS

- Attained Critical Access Hospital (CAH) Status in July 2001
- Increased LTC/acute Beds from 15-21 total beds
- \$300K annual savings with Rural Health Clinic Implementation
- Community donations of time, labor and funds are enabling hospital to repaint and renovate all rooms in long-term care, and day activities room at no cost to the facility or the state.
- Community funds purchased two physiologic monitors for the emergency department in 2007 as well as helping with the purchase of a portable x-ray machine.

COMMUNITY- BASED FOUNDATION SUPPORT OF HHSC FACILITIES: FY2003 - 2008

Estimated Total Fundraising, Private Donations, Grant Funding:

- 2003 – na
- 2004: \$12,000
- 2005 - \$ 3,100
- 2006 - \$15,000
- 2007 - \$30,000
- 2008 - \$108,000

GRAND TOTAL 2003 - 2008 Foundation \$\$ to Benefit Ka`u = \$168,100

VOLUNTEER SERVICES FY2003 – FY2008

- FY2003 Number of Active Volunteers: **3**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **1,600 volunteer hours**
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$1,000**

- FY2004 Number of Active Volunteers: **17**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **1,500 volunteer hours**
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$7,074**

- FY2005 Number of Active Volunteers: **52**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **1,620 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$8,000**

- FY2006 Number of Active Volunteers: **10**
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **1,810 volunteer hours**
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$20,050**

- FY2007 Number of Active Volunteers: **15**
- FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **1,400 volunteer hours**
- FY2007 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **Funds raised given to the Ka'u Charitable Foundation**

- FY2008 Number of Active Volunteers: **25**

- FY2008 Number of Volunteer Hours Provided to the HHSC Facility:
2,811 volunteer hours
- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: Auxiliary joined Ka'u Charitable Foundation.

GRAND TOTAL 2003-2008 Auxiliary \$\$ to Benefit KH = \$36,124

East Hawaii Region Foundations Supporting HHSC Hospitals Background / Contact Information

Hilo Medical Center Foundation

Founded in 1995, the Foundation supports the healthcare of the community and its visitors by assisting Hilo Medical Center (HMC) through volunteerism, community education, and financial support. With no private hospitals in the East Hawaii region, HMC is truly a community institution with quality of facilities and services dependant upon both psychological and financial community support. We view our mission as attempting to enhance that support.

Foundation President: Monica Mallick

Foundation Administrator: Lori Rogers
lrogers@hhsc.org: 808- 935-2957

Contact information:

Hilo Medical Center Foundation
1190 Waianuenue Avenue, Box 629
Hilo, HI 96720
Tel: 808-935-2957 Fax: 808-974-4746

Ka`u Hospital Charitable Foundation

Ka'u Hospital Charitable Foundation was created to raise funds for the benefit of Ka'u Hospital in order to supplement the financial resources available to it through the hospital's own revenue (which comes from income, shared resources from other HHSC facilities, and any monies granted by the State.) Funds raised are used to enhance the quality of care provided by Ka'u Hospital through improvements in the facility, medical equipment, and training of staff.

Foundation President/Director: Marge Elwell

Foundation Vice President/Director: Israel Gorali

Contact information:

Ka'u Hospital Foundation

P.O. Box 773

Pahala, HI 96777

Tel: 808-928-2959 Fax: 808-928-8980

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KAUAI REGION

WEST KAUAI MEDICAL CENTER

West Kauai Medical Center (WKMC) was formerly known as Kauai Veterans Memorial Hospital (KVMH) and was completed in October 1957 and dedicated to the Veterans of the Korean War. KVMH was built to meet the increasing medical needs for the people of the surrounding communities. Although this hospital still continues to honor the service and sacrifice of all our Veterans, the hospital has unofficially adopted a new name and today it is known as the West Kauai Medical Center (WKMC). WKMC has 45 licensed beds, including 25 acute and 20 long-term care beds. Today WKMC employs approximately 213 (FTE FY08) employees and provides the following services:

2003 FY

- Admissions 662
- Births 66
- ER Visits 3,537
- Patient Days 9,321

2004 FY

- Admissions 1,040
- Births 112
- ER Visits 3,997
- Patient Days 10,676

• 2005 FY

- Admissions 1,153
- Births 123
- ER Visits 4,854

- Patient Days 11,628

2006 FY

- Admissions 1,221
- Births 146
- ER Visits 4,728
- Patient Days 12,038

2007 FY

- Admissions 1,160
- Births 221
- ER Visits 4,334
- Patient Days 12,103

2008 FY

- Admissions 1,202
- Births 262
- ER Visits 5,937
- Patient Days 12,082

Patient services include:

- Critical Care
 - Orthopedic Surgeon on Staff
 - Full-time Radiologist
 - Radiology, CT Scan, Ultrasound, Mammography
 - Full-time radiologist
- High Risk Fetal Ultrasound Consultations with Kapiolani Medical Center
- Cardiac Ultrasound Consultations with Queens Medical Center

- Cardiac Care
- Physical Therapy
- Occupational Therapy
- Inpatient/Outpatient Surgery
 - Ophthalmology
 - GYN/OB
 - General Surgeries
 - Orthopedics
- Outpatient Surgery
- Surgery
- 24-Hour Emergency Care
- Pharmacy
- Respiratory Therapy
- OB/GYN Services
- Mother/Baby Care
- Medical Surgical/Pediatric Care
- Dietary Counseling
- CAP-approved Laboratory Services
- Skilled Nursing Care
- Intermediate Nursing Care
- Orthopedic Consulting Services
- CLIA-approved Laboratory Services
- Social Services
- KVMH Operates 3 Clinics
 - Waimea Clinic staffed with 6 KVMH physicians
 - Eleele Clinic staffed with 2 KVMH physicians and 1 nurse practitioner
 - Kalaheo Clinic staffed with 6 KVMH physicians

The Kawaiola Medical Office Building (MOB) was completed and dedicated November 1996. Kawaiola was the outcome of a collaborated Hospital and Community Strategic Plan for health care for the West Kauai communities. Ten Physicians and one Nurse Practitioner occupy the MOB. Five of the Physicians are WKMC doctors, and the other five are members of various professional groups that serve WKMC. Services presently being provided in the MOB are:

- Family Practice
- Internal Medicine
- General Surgery
- Neurology Consultations
- Teleradiology
- Hemodialysis (St. Francis)
- Radiology
- Retail Pharmacy
- Hospital Gift Shop
- Obstetrics and Gynecology
- Pediatrics
- Orthopedics
- The Kawaiola Medical Office Building also houses:
 - Cardiac and Dermatology Consultation Clinics
 - St. Francis Dialysis and Hemo-dialysis Services
 - MedCenter Retail Pharmacy
 - KVMH Radiology Satellite
 - KVMH Hospital Gift Shop
- Federally Qualified Health Clinic (Kauai Community Health Center) - Medical and Dental

COST SAVINGS AND ENHANCED REVENUES

- Established First Critical Access Hospital in Hawaii
- Added New 24-Hour Ultrasound Service
- Initiated Kauai Teleradiology Center

- Helped Facilitate Establishment of Kauai's First Federally-Qualified Health Center (via Collaborative Work with Hale Ho'ola and Hawaii Primary Care Association)
- Established Two New Community Clinics
- Expanded Outpatient Dialysis Service on West Kauai via Partnership with St. Francis.
- Expanded Obstetrics Service with over 100 babies born in FY04.

2005 HMSA Quality Award Recipient: West Kauai Medical Center was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

2005 JCAHO Certification: In 2005 the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) gave this hospital its highest rating with a 3 full-year accreditation.

**COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:
FY2003-2008**

Estimated Total Private Donations received by the Foundation

- 2003 - \$1,650
- 2004 - \$1,800
- 2008 – 22,456

TOTAL - \$25,906

Estimated Total Fundraising Monies received by the Foundation

- 2003 - \$9,700
- 2004 - \$9,600
- 2008 – 16,470

TOTAL - \$35,770

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2003 - \$68,200

- 2004 - \$10,000
- 2008 – 22,000
- TOTAL - \$100,200

Estimated Total Fundraising / Private Donations / Grant Funding:

- 2003 – 79,550
 - 2004 – 21,400
 - 2005 - \$106,000
 - 2006 - \$9,190
 - 2007 - \$30,000
 - 2008 – 60,926
- TOTAL –307,066

GRAND TOTAL 2003-2008 Foundation \$\$ to Benefit WKMC= \$307,066

VOLUNTEER SERVICES FY2003 – FY2008

- FY2003 Number of Active Volunteers: **40**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
3,200 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$40,500**
- FY2004 Number of Active Volunteers: **40**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
3,200 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$38,100**
- FY2005 Number of Active Volunteers: **48**

- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **4,100 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$28,500**
- FY2006 Number of Active Volunteers: **50**
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **4,250 volunteer hours**
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$31,900**
- FY2007 Number of Active Volunteers: **52**
- FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **4,350 volunteer hours**
- FY2007 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$3,700**
- FY2008 Number of Active Volunteers: **50**
- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **4,325 volunteer hours**
- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$10,100**

GRAND TOTAL 2003-2008 Auxiliary \$\$ to Benefit WKMC= \$152,800

SAMUEL MAHELONA MEMORIAL HOSPITAL (SMMH)

Samuel Mahelona Memorial Hospital (SMMH) is the oldest operating hospital on Kauai. Founded in 1917 as a tuberculosis (TB) hospital, it received its name from a member of the Wilcox family who died of TB as a young man. In the 1960's, with the cure from TB well established, SMMH gradually transitioned to providing acute psychiatric, skilled nursing, medical acute, TB, and ancillary

outpatient and inpatient services. SMMH has 80 licensed beds, 66 long-term care and 14 acute care.

This hospital currently employs 139 (FTE FY08) people and its services continue to develop to meet the changing needs of the community. In the past year, an Emergency Department was opened to provide services to Kauai's east and north shore communities. Currently, patient services include:

2003 FY

| | |
|--------------|--------|
| Admissions | 219 |
| Patient Days | 25,066 |

2004 FY

| | |
|--------------|--------|
| Admissions | 210 |
| Patient Days | 25,991 |

2005 FY

| | |
|--------------|--------|
| Admissions | 194 |
| Patient days | 26,686 |

2006 FY

| | |
|--------------|--------|
| Admissions | 175 |
| Patient days | 25,180 |

2007 FY

| | |
|--------------|--------|
| Admissions | 211 |
| Patient days | 23,765 |

2008 FY

| | |
|------------|-----|
| Admissions | 217 |
|------------|-----|

| | |
|--------------|--------|
| Patient days | 24,696 |
| ER Visits | 4,778 |

Established CAH FY2006

- Emergency Services – 24-hour mid-level emergency services staffed by Board Certified ER physicians and ER nurses.
- 5 Acute / SNF Beds

Outpatient Services

- Laboratory
- Physical Therapy
- Radiology
- Occupational Therapy

Psychiatric Services (9 Acute Beds; Locked unit)

- Adult Inpatient Psychiatric Care
- Detoxification

Long-Term Care (66 SNF/ICF Beds)

- Skilled Nursing Beds
- Intermediate Care Beds

Tuberculosis Services (6 Acute/SNF Beds)

- Clinic (in cooperation with the Department of Health)
- Negative pressure rooms available for patients requiring hospitalization

Support for all Services

- Inpatient Pharmacy
- Social Services
- Occupational Therapy
- Recreational Therapy
- Speech Therapy
- Physical Therapy

- Dietitian

COST SAVINGS AND ENHANCED REVENUES

- Established Collaborative Relationship with State Adult Mental Health Program to Allow Admission of Forensic Patients to SMMH Psych Unit
- Teleradiology Spoke
- Helped Facilitate Establishment of Kauai's Second Federally Qualified Health Center on the Mahelona Medical Center campus
- Attained Critical Access Hospital (CAH) designation in 2005 which will provide significantly enhanced revenues for the hospital, via cost-based reimbursement

2005 HMSA Quality Award Recipient: Samuel Mahelona Memorial Hospital was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES: FY 2003-2008

Estimated Total Private Donations received by the Foundation

- 2003 - \$1,800
 - 2004 - \$9,000
 - 2008 - 3,300
- TOTAL - \$14,100

Estimated Total Fundraising Monies received by the Foundation

- 2003 - \$1,875
 - 2004 - \$500
 - 2008 - 2,500
- TOTAL - \$4,875

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2003 - \$ -0-
- 2004 - \$500
- 2005 – na
- 2006 - \$5,350
- 2008 - -0-
- TOTAL - \$5,850

Estimated Total Donations, Fundraising, Federal/State/Private Grants,
received by the Foundation

- 2003 – 3,675
- 2004 – 10,000
- 2005 – na
- 2006 – 5,350
- 2007 - \$7,715
- 2008 – 5,800
- TOTAL – 32,540

GRAND TOTAL 2003-2008 Foundation \$\$ to Benefit SMMH = \$32,540

VOLUNTEER SERVICES FY2003 – FY2008

- FY2003 Number of Active Volunteers: **58**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
7,500 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$16,650**
- FY2004 Number of Active Volunteers: **58**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
7,500 volunteer hours

- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$17,150**
- FY2005 Number of Active Volunteers: **55**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **4,000 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$17,500**
- FY2006 Number of Active Volunteers: **165**
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **6,750 volunteer hours**
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$10,325**
- FY2007 Number of Active Volunteers: **120**
- FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **6,280 volunteer hours**
- FY2007 Volunteer Auxiliary Cash / Equipment Contributions (Thrift Shop/Fundraising/Donations/Grant donations) to the Facility: **\$98,415**
- FY2008 Number of Active Volunteers: **100**
- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **6,250 volunteer hours**
- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$14,500**

GRAND TOTAL 2003-2008 AUXILIARY \$\$ TO BENEFIT SMMH = \$174,540

Kauai Region Foundations Supporting HHSC Hospitals

Background / Contact Information

Kauai Veterans Memorial Hospital (KVMH) Foundation

This foundation was formed in the fall of 1998. The board consists of 10 community members and 3 employees of the Kauai Veterans Memorial Hospital.

The foundation's main focus is to support the many services, equipment purchases, and programs the West Kauai Medical Center/KVMH provides for its community and the people of Kauai.

Foundation President: Doug Tiffany

Foundation Vice President/Treasurer: Eric Honma

Contact information:

KVMH Foundation
Kauai Veterans Memorial Hospital
4643 Waimea Canyon Road
Waimea, Kauai, HI 96796
TEL: 808-338-9431 FAX: 808-338-9420

Samuel Mahelona Memorial Hospital (SMMH) Foundation

This foundation was formed in the spring of 1999. It is managed by eleven board members consisting of eight community members, two employees of SMMH, and one resident of SMMH.

As a Foundation, we are committed to bringing the best healthcare possible to our community through our efforts of raising money from various projects, grants, endowments and community support. To accomplish this, we must go into the community and listen to their health concerns and needs and speak the message of SMMH to them; thus forming a bond of trust, integrity and partnership.

Foundation President: Dave Goller

Foundation Vice-President: Herman Paleka
Secretary-Treasurer: Sharyl Lam Yuen

Contact information:

SMMH Foundation
Samuel Mahelona Memorial Hospital
4800 Kawaihau Road
Kapaa, Kauai, HI 96746
Tel: 808-822-4961 Fax: 808-822-5781

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MAUI REGION

MAUI MEMORIAL MEDICAL CENTER (MMMC)

Maui Memorial Medical Center (MMMC) is licensed for 190 (acute and LTC) beds and now has nearly 1,174 (FTE FY08) employees. In fiscal year 2008, there were 10,520 admissions, a total of 56,300 patient days; and 1,878 births.

- Date MMMC was established – opened in 1884 as “Malulani” by Queen Kapiolani. In 1927, the County of Maui assumed financial responsibility for Malulani Hospital. In 1952, a new 140-bed Central Maui Memorial Hospital was opened. In 1966, operations were transferred to the State of Hawaii. In 1996, HHSC took over the administration of MMMC.

MMMC patient services include:

2003 FY:

| | |
|--------------|--------|
| Admissions | 10,791 |
| Births | 1,656 |
| ER Visits | 19,588 |
| Patient Days | 58,500 |

2004 FY:

| | |
|--------------|--------|
| Admissions | 11,025 |
| Births | 1,666 |
| ER Visits | 21,090 |
| Patient Days | 56,353 |

2005 FY:

| | |
|------------|--------|
| Admissions | 11,172 |
|------------|--------|

| | |
|--------------|--------|
| Births | 1,672 |
| ER Visits | 22,732 |
| Patient Days | 53,353 |

2006 FY:

| | |
|--------------|--------|
| Admissions | 11,282 |
| Births | 1,649 |
| ER Visits | 24,346 |
| Patient Days | 55,992 |

2007 FY:

| | |
|--------------|--------|
| Admissions | 10,521 |
| Births | 1,835 |
| ER Visits | 26,686 |
| Patient Days | 54,101 |

2008 FY:

| | |
|--------------|--------|
| Admissions | 10,520 |
| Births | 1,878 |
| ER Visits | 34,542 |
| Patient Days | 56,300 |

Services include:

- Radiology, CT Scan, MRI, Ultrasound, Nuclear Medicine, Thallium Stress Treadmills, General Angiography and Interventional Procedures, Cardioversion, Ablations, EP Studies, Cardiac Catheterization, Pacemakers, ERCP, Stereotactic Mammography

- Cardiac and Intensive Care Unit, Progressive Care Unit
- Psychiatric Care – /Adult
- Physical, Occupational, and Recreational Therapy
- Outpatient Surgery
- Acute Inpatient Dialysis
- Surgery & Post-Anesthesia Care Unit
- Obstetrics/Gynecology with childbirth education classes
- Cancer Center (medical oncology, radiation oncology)
- 24-Hour Emergency Care, Urgent Care
- Pharmacy
- Respiratory Therapy
- Pediatrics
- Telemetry
- EEG
- Laboratory – 24-hour services
- Echocardiography, Transesophageal echos, Treadmill stress tests
- Neurosurgery
- Endoscopy
- Nutrition Services
- General Med/Surg
- Outpatient Observation Unit
- Wound/Ostomy
- Skilled Nursing Unit

COST SAVINGS AND ENHANCED REVENUES

- Magnetic Resonance Imaging Replacement
- New Computerized Tomography Scanner
- New Monitoring Systems
- New Neurosurgery Service
- SonoSite Titan Portable Ultrasound

- Medical Imaging for Surgery (Electromagnetic Surgical Navigation)
- New Cardio-Vascular Center
- Started \$42M Hospital expansion and renovation

2005 HMSA Quality Award Recipient: Maui Memorial Medical Center was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

2005 JCAHO Certification: In 2005 the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) gave this hospital its highest rating with a 3 full-year accreditation.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:
2003-2008

Estimated Total Private Donations received by the Foundation

- 2003- \$361,718
- 2004 - \$474,652 (includes \$175K from sale of donated property)
- TOTAL - \$836,370

Estimated Total Fundraising Monies received by the Foundation

- 2003 - \$54,000
- 2004 - \$111,000
- TOTAL - \$165,000

Estimated Total Funding received by the Foundation from Private Grants Only

- 2003 - \$174,800
- 2004 - \$316,657
- TOTAL - \$491,457

Estimated Total Fundraising / Private Donations / Grant Funding:

- 2005 - \$900,000
- 2006 - \$900,000
- 2007 - \$320,000

- 2008 - \$711,767
- **TOTAL – \$2,831,767**

GRAND TOTAL 2003-2008 Foundation \$\$ to Benefit MMMC= \$4,324,594

VOLUNTEER SERVICES FY2003 – FY2008

- FY2003 Number of Active Volunteers: **60**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
12,500 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$44,257**

- FY2004 Number of Active Volunteers: **60**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
12,000 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$17,473**

- FY2005 Number of Active Volunteers: **55**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
10,000 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$71,000**

- FY2006 Number of Active Volunteers: **59**
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility:
12,000 volunteer hours
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$9,300**

- FY2007 Number of Active Volunteers: **66**

- FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **13,210 volunteer hours**
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$13,218**
- FY2008 Number of Active Volunteers: **60**
- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **11,661 volunteer hours**
- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$18,107**

GRAND TOTAL 2002-2008 Auxiliary \$\$ to Benefit MMMC= \$173,355

KULA HOSPITAL

Kula Hospital began operations in 1909 as a tuberculosis facility. In 1936, Kula Sanatorium, with 200 beds for tuberculosis (TB) patients, became an addition to the hospital. By the 1960's, it began offering psychiatric care. Kula evolved into a long-term care facility during the early 1970's.

Kula Hospital has 113 licensed beds (5 acute/SNF swing care and 108 SNF/ICF) and employs 189 (FTE FY08) employees. Its patient services include:

- Limited Acute Care
- Inpatient Skilled Nursing and Intermediate Care
- Developmentally Disabled Inpatient Services (ICF-MR)
- Alzheimer's and Dementia Care
- Family Practice Clinic Services
- Pharmacy
- Physical, Occupational Therapy
- Laboratory & X-Ray Services
- Outpatient Clinic

COST SAVINGS AND ENHANCED REVENUES

- Increased Admissions from 25/year to 150/year
- Increased Skilled Nursing Days from 900 patient days/year to 6,000+patient days/year
- Attained Critical Access Hospital (CAH) designation in 2005 which will provide significantly enhanced revenues for the hospital, via cost-based reimbursement

2003 FY:

| | |
|---------------------|---------------|
| Admissions | 211 |
| Patient Days | 38,849 |

2004 FY:

| | |
|---------------------|---------------|
| Admissions | 172 |
| Patient Days | 37,725 |

2005 FY:

| | |
|---------------------|---------------|
| Admissions | 98 |
| Patient Days | 37,401 |

2006 FY:

| | |
|---------------------|---------------|
| Admissions | 93 |
| Patient Days | 38,200 |

2007 FY:

| | |
|---------------------|---------------|
| Admissions | 72 |
| Patient Days | 38,158 |

2008 FY:

| | |
|---------------------|---------------|
| Admissions | 131 |
| Patient Days | 38,571 |
| ER Visits | 1,813 |

VOLUNTEER SERVICES FY2002 – FY2008

- FY2002 Number of Active Volunteers: **56**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility: **6,850 volunteer hours**
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$26,500**

- FY2003 Number of Active Volunteers: **88**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **4,108 volunteer hours**
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$17,600**

- FY2004 Number of Active Volunteers: **27**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **6,100 volunteer hours**
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$16,000**

- FY2005 Number of Active Volunteers: **27**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **8,000 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$25,000**

- FY2006 Number of Active Volunteers: **32**

- FY2006 Number of Volunteer Hours Provided to the HHSC Facility: 7,500 **volunteer hours**
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$26,200**
- FY2007 NA
- FY2008 Number of Active Volunteers: **50**
- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: 6,000 **volunteer hours**
- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$30,000**

GRAND TOTAL 2002-2008 Auxiliary \$\$ to Benefit the Facility= \$141,300

LANAI COMMUNITY HOSPITAL (LCH)

Lanai Community Hospital (LCH) is the only hospital on the island of Lanai. It was originally built in 1927. The facility's new physical plant was built in 1968 with funding from community donations, Dole Company, State of Hawaii grant, and Hill-Burton Federal funds. The hospital offers acute and long-term care. Lanai Community Hospital has 14 licensed acute care (4) and long-term care (10) beds (dual certification for SNF/ICF).

LCH has 34 (FTE FY08) employees. Annually, LCH averages about 38 admissions, with over 3,200 patient days; and more than 800 Emergency Room visits.

2003 FY:

| | |
|--------------|-------|
| Admissions | 43 |
| Patient Days | 3,661 |
| Births | 3 |
| ER Visits | 506 |

2004 FY:

| | |
|--------------|-------|
| Admissions | 38 |
| Patient Days | 3,551 |
| Births | 0 |
| ER Visits | 822 |

2005 FY:

| | |
|--------------|-------|
| Admissions | 21 |
| Patient Days | 3,236 |
| Births | 0 |
| ER Visits | 793 |

2006 FY:

| | |
|--------------|-------|
| Admissions | 38 |
| Patient Days | 2,990 |
| Births | 2 |
| ER Visits | 894 |

2007 FY:

| | |
|--------------|-------|
| Admissions | 47 |
| Patient Days | 2,469 |
| Births | 2 |
| ER Visits | 984 |

2008 FY:

| | |
|--------------|-------|
| Admissions | 40 |
| Patient Days | 3,510 |
| Births | 0 |

Patient Services include:

- 24-Hour Emergency Care
- Limited Laboratory & X-Ray Services
- Limited Acute Care
- Extended Care (long-term services)
- Hemo-dialysis Services on Lanai are now available.

COST SAVINGS AND ENHANCED REVENUES

- New Renal Dialysis Service
- Nurse Call System Replacement
- Attained Critical Access Hospital (CAH) status in July 2001.

2005 HMSA Quality Award Recipient: Lanai Community Hospital was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

VOLUNTEER SERVICES FY2002 – FY2008

- FY2002 Number of Active Volunteers: **54**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
1,715 volunteer hours
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$500**
- FY2003 Number of Active Volunteers: **26**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
1,750 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$500**
- FY2004 Number of Active Volunteers: **26**

- FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **1,750 volunteer hours**
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$500**
- FY2005 Number of Active Volunteers: **26**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **1,900 volunteer hours**
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$3,000**
- FY2006 Number of Active Volunteers: **26**
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **1,900 volunteer hours**
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$2,500**
- FY2007 NA
- FY2008 Number of Active Volunteers: **1**
- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **118.30 volunteer hours**
- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$0**

GRAND TOTAL 2002-2008 Auxiliary \$\$ to Benefit the Facility= \$7,000

Maui Region Foundation Supporting HHSC Hospitals
Background / Contact Information

Maui Memorial Medical Center (MMMC) Foundation

This foundation was formed in 1996 and opened a foundation office in 1999. It is a support foundation with a nonprofit status to support the master plan for development, scholarship funding and the purchase of state-of-the-art equipment.

MMMC is Maui's acute care facility, serving everyone. It is here for the generations to follow. Your support will ensure a safe and healthy future for us all. MAHALO!

Foundation President:
Fran Peart Mitsumura

Foundation Executive Director:
Lani Correa (lc Correa@hhsc.org) 808-242-2632

Contact information:

Maui Foundation (www.MauiFoundation.org)
285 Mahalani Street, Suite 25
Wailuku, Maui, HI 96793
Tel: 808-242-2632 Fax: 808-242-2633

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OAHU REGION

MALUHIA

Maluhia operates 158 licensed beds and employs 216 (FTE, FY08) employees. In fiscal year 2008, there were 148 admissions. The total patient days were 56,833, and the facility occupancy rate was 98.5% in fiscal year 2008.

- Date Maluhia was established: 1923

Programs and Services

2003 FY:

| | |
|--------------|--------|
| Admissions | 227 |
| Patient Days | 56,612 |

2004 FY:

| | |
|--------------|--------|
| Admissions | 224 |
| Patient Days | 56,639 |

2005 FY:

| | |
|--------------|--------|
| Admissions | 233 |
| Patient Days | 56,158 |

2006 FY:

| | |
|--------------|--------|
| Admissions | 205 |
| Patient Days | 55,623 |

2007 FY:

| | |
|--------------|--------|
| Admissions | 148 |
| Patient Days | 56,648 |

2008 FY:

| | |
|--------------|--------|
| Admissions | 148 |
| Patient Days | 56,833 |

The following are the programs and types of services offered at Maluhia:

Long-Term Care Inpatient Services

- Skilled Nursing and Intermediate Care Beds
- Adult Day Health Services
- Home Care Services
- Primary Care Clinic

Support

- Dietary
- Social Services
- X-Ray
- Speech Therapy
- Occupational Therapy
- Physical Therapy
- Recreational Therapy

COST SAVINGS AND ENHANCED REVENUES

- Basement Expansion & Interior Improvements
- Transitioning PACE to Adult Day Health, Home Care, & Physician Services

VOLUNTEER SERVICES FY2003 - FY2008

- FY2003 Number of Active Volunteers: **102**
 - FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **16,000 volunteer hours**
 - FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$40,700**
-
- FY2004 Number of Active Volunteers: **102**
 - FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **16,000 volunteer hours**
 - FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$38,000**
-
- FY2005 Number of Active Volunteers: **90**
 - FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **16,000 volunteer hours**
 - FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$19,200**
-
- FY2006 Number of Active Volunteers: **55**
 - FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **8,900 volunteer hours**
 - FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$9,060**
-
- FY2007 Number of Active Volunteers: **59**
 - FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **1,150 volunteer hours**
 - FY2007 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$4,441**
-
- FY2008 Number of Active Volunteers: **68**
 - FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **8,359 volunteer hours**

- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$7,360**

GRAND TOTAL 2003-2008 Auxiliary \$\$ to Benefit Maluhia = \$118,761

LEAHI

Leahi Hospital operates 190 beds and employs 287 (FTE) employees. In fiscal year 2008, there were 11 acute (TB) as well as 142 LTC admissions. The total patient days were 161 acute days and 64,332 days. The facility LTC occupancy rate is steadily at 98%.

- Date Leahi was established: 1902

Programs and Services

2003 FY:

| | |
|--------------|--------|
| Admissions | 116 |
| Patient Days | 65,063 |

2004 FY:

| | |
|--------------|--------|
| Admissions | 205 |
| Patient Days | 64,193 |

2005 FY:

| | |
|--------------|--------|
| Admissions | 146 |
| Patient Days | 64,660 |

2006 FY:

| | |
|--------------|--------|
| Admissions | 170 |
| Patient Days | 64,168 |

2007 FY:

| | |
|--------------|--------|
| Admissions | 155 |
| Patient Days | 64,577 |

2008 FY:

| | |
|--------------|--------|
| Admissions | 153 |
| Patient Days | 64,493 |

TB Services

- 9 Acute TB Inpatient Beds
- Outpatient Services (TB patients are discharged to the Lanakila TB clinic for follow-up)

Leahi Geriatrics Outpatient Clinic

- Collaboration with UH School of Medicine, Geriatrics Medicine Division to provide outpatient geriatric consultation and medical services

Long-Term Care Inpatient Services

- 179 Dual Certified SNF/ICF Beds

Outpatient Services

- Adult Day Health Center

Support for all Services

- Pharmacy
- Recreational Therapy
- Dietary Services
- Social Services
- Speech Therapy
- Laboratory
- Occupational Therapy

- Physical Therapy
- X-Ray

COST SAVINGS AND ENHANCED REVENUES

- Adult Day Care Health Service Expansion
- Developed IV Therapy Program

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES: FY 2003-2008

Estimated Total Private Donations received by the Foundation

- 2003 - Foundation not established until 2004
- 2004 - \$ 8,627

TOTAL - \$8,627

Estimated Total Fundraising Monies received by the Foundation

- 2003 - Foundation not established until 2004
- 2004 - \$ 8,627

TOTAL - \$ 8,627

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2003 - Foundation not established until 2004
- 2004 - \$ 8,627
- 2005 - \$ 64,641
- 2006 - \$17,350 (Leahi/Maluhia)
- 2007 - \$10,955 (Leahi/Maluhia)

TOTAL - \$101,573

Estimated Total donations, Fundraising, Federal/State/Private Grants, received by the Foundation

- 2003 – Foundation not established until 2004
- 2004 – 25,881
- 2005 – 64,641
- 2006 - 17,350
- 2007 - 10,955
- 2008 - 26,041

GRAND TOTAL 2003-2008 Foundation \$\$ to Benefit Leahi/Maluhia = \$144,868

VOLUNTEER SERVICES FY2003 - FY2008

- FY2003 Number of Active Volunteers: **60**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility: **8,640 volunteer hours**
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$20,548**

- FY2004 Number of Active Volunteers: **78**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **9,169 volunteer hours**
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$ 37,981**

- FY2005 **70** Active Individual Volunteers and **196** Regular and Occasional Group Volunteers.
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **10,203 volunteer hours**
- FY 2005 Volunteer Auxiliary Cash/Equipment Contributions to the Facility: **\$ 49,263**

- FY2006 **59** Active Individual Volunteers and **343** Group Volunteers.
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **7,499 volunteer hours**
- FY 2006 Volunteer Auxiliary Cash/Equipment Contributions to the Facility: **\$ 24,000**

- FY2007 **72** Active Individual Volunteers and **343** Group Volunteers.
- FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **10,821 volunteer hours**
- FY 2007 Volunteer Auxiliary Cash/Equipment Contributions to the Facility: **\$14,144.00**
- FY2008 **103** Active Individual Volunteers and Group Volunteers.
- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **10,574 volunteer hours**
- FY 2008 Volunteer Auxiliary Cash/Equipment Contributions to the Facility: **\$10,600**

GRAND TOTAL 2003-2008 Auxiliary \$\$ to Benefit Leahi = \$156,536

Oahu Region Foundation Supporting HHSC Hospitals
Background /Contact Information

Leahi & Maluhia Foundation

This foundation was established in 2003, to support the work of Leahi Hospital and Maluhia Long Term Care Center in their mission, development, and provision of quality health and long term care.

Foundation President: Jay Duquette
jayd@hhsc.org

Foundation Program Administrator: Lydia Chock
lchock@hhsc.org

Contact Information:
Leahi-Maluhia Foundation
Maluhia, 1027 Hala Drive, Honolulu 96817
Tele: 808-832-6149 Fax: 808-832-3039

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WEST HAWAII REGION

KOHALA HOSPITAL

Kohala Hospital, located in the rural town of Kapaau (North Kohala), opened its doors to patients on April 1, 1917. At that time, it was a 14-bed facility. Miss Mina Robinson, a medical, surgical and maternity nurse, arrived from Australia to "take charge" of the hospital. The cost of hospitalization at that time was \$1.50 per day. In 1962, Kohala Hospital was relocated into a new lava rock and hollow tile structure consisting of 26 inpatient beds providing both long-term and short-term acute care. Today, Kohala Hospital employs 55 employees (FTE FY08), has 28 licensed beds (4 acute and 24 long-term care), and provides the following services:

Critical Access Hospital (CAH)

- 24-Hour Emergency Care
- Inpatient and Outpatient Clinical Laboratory and X-Ray Services
- Medical Acute and Skilled Nursing Inpatient Care
- Long-Term Care (Skilled Nursing and Intermediate Care)

2003 FY:

- Admissions: 55
- Patient Days: 8,343
- ER Visits: 952

2004 FY:

- Number of Admissions: 57
- Patient Days: 8,707
- ER Visits: 972

2005 FY:

- Number of Admissions: 63
- Patient Days: 9,616
- Emergency Visits: 923

2006 FY:

- Number of Admissions: 55
- Patient Days: 9,715
- Emergency Visits: 1,130

2007 FY:

- Number of Admissions: 53
- Patient Days: 9,249
- Emergency Visits: 1,384

2008 FY:

- Number of Admissions: 54
- Patient Days: 9,180
- Emergency Visits: 1,583

COST SAVINGS AND ENHANCED REVENUES

- Attained Critical Access Hospital status in July 2001
- Implemented Teleradiology Service
- Increased Licensed LTC Beds from 22 to 24
- Completed Replacement of Facility Roof
- Upgrade of Electrical System
- Installation of Sprinkler System throughout Hospital
- Expansion of Outpatient Rehabilitation Service

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES:

FY 2003 - 2008

Estimated Total Private Donations received by the Foundation

- 2003 - \$9,082
- 2004 - \$31,300
- TOTAL - \$40,382

Estimated Total Fundraising Monies received by the Foundation

- 2003 - \$11,500
- 2004 - \$14,900
- TOTAL - \$26,400

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2003 - \$-0-
- 2004 - \$3,000
- 2005 - na
- 2006 - \$52,000

TOTAL - \$55,000

Estimated Total Funding received by the Foundation from Donations, Fundraising, Federal/State/Private Grants

- 2007- \$35,000
- 2008 - \$108,726

TOTAL - \$143,726

GRAND TOTAL 2003-2008 Foundation \$\$ to Benefit Kohala Hospital= \$265,508

VOLUNTEER SERVICES FY2002 – FY2008

- FY2002 Number of Active Volunteers: **21**
- FY2002 Number of Volunteer Hours Provided to the HHSC Facility:
1,700 volunteer hours
- FY2002 Volunteer Auxiliary Cash Contributions to the Facility: **\$4,385**

- FY2003 Number of Active Volunteers: **21**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
1,700 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$8,380**

- FY2004 Number of Active Volunteers: **22**
- FY2004 Number of Volunteer Hours Provided to the HHSC Facility:
1,900 volunteer hours
- FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$23,013**

- FY2005 Number of Active Volunteers: **20**
- FY2005 Number of Volunteer Hours Provided to the HHSC Facility:
2,415 volunteer hours
- FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$22,000**

- FY2006 Number of Active Volunteers: **20**
- FY2006 Number of Volunteer Hours Provided to the HHSC Facility:
3,500 volunteer hours
- FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the
Facility: **\$8,900**

- FY2007 – NA

- FY2008 Number of Active Volunteers: na

- FY2008 Number of Volunteer Hours Provided to the HHSC Facility: na
volunteer hours
- FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: \$ na

GRAND TOTAL 2002-2006 Auxiliary \$\$ to Benefit the Facility= \$66,678

KONA COMMUNITY HOSPITAL

Kona Community Hospital (KCH), the primary health care facility serving West Hawaii, is a 94-bed full service medical center; 33 beds Medical Surgical acute; 34 beds Skilled Nursing/Long Term Care; 7 beds Obstetrics; 11 beds behavioral health unit; and, a 9 bed intensive care unit. It is located in Kealahou, Kona, and 18 miles south of Kona International Airport. The hospital has expanded considerably from its initial wooden structure with 52 beds built in 1941. It is currently housed in a three-story structure constructed in 1975.

This facility employs 438 (FTE FY08) employees. There are 61 active medical staff members representing a wide variety of medical specialties. Patient services include:

2003 FY:

| | |
|--------------|--------|
| Admissions | 3,537 |
| Births | 480 |
| ER Visits | 11,719 |
| Patient Days | 26,171 |

2004 FY:

| | |
|--------------|--------|
| Admissions | 3,634 |
| Births | 508 |
| ER Visits | 12,180 |
| Patient Days | 24,224 |

2005 FY:

| | |
|--------------|--------|
| Admissions | 3,622 |
| Births | 446 |
| ER Visits | 13,182 |
| Patient Days | 24,357 |

2006 FY:

| | |
|--------------|--------|
| Admissions | 3,745 |
| Births | 504 |
| ER Visits | 14,367 |
| Patient Days | 24,830 |

2007 FY:

| | |
|------------------|--------|
| Admissions | 3,375 |
| Births | 558 |
| Patient Days | 25,212 |
| Emergency Visits | 15,950 |

2008 FY:

| | |
|------------------|--------|
| Admissions | 3,944 |
| Births | 564 |
| Patient Days | 27,262 |
| Emergency Visits | 17,430 |

Services include:

- 24-hour Emergency Room

- Inpatient & Outpatient Surgery
- Long-Term Care / Skilled Nursing
- Acute Inpatient Care (Obstetrics/Gynecology, Medical/Surgical, Intensive Care, Behavioral Health, Skilled Nursing/Long Term Care)
- Outpatient Nursing Services (Chemotherapy)
- Rehabilitation Services (PT, OT, Respiratory Therapy, Speech Therapy)
- Pharmacy
- Laboratory and Pathology Services
- Imaging Center (MRI, 16-slice CT Scan, Ultrasound, Echocardiogram, Nuclear Medicine)
- Cardiology
- Radiation Therapy (April 2005)
- Physician Specialties (General Surgery, Internal Medicine, Cardiology, Medical Oncology, Radiation Oncology, Pediatrics, OB/GYN, Urology, ENT, Ophthalmology, Plastic Surgery, Orthopedics, Psychiatry, Gastroenterology)
- Current annual workload consists of over 3,000 acute inpatient admissions, over 500 births, and over 17,000 emergency room visits.

COST SAVINGS AND ENHANCED REVENUES

- Established Hospitalist Program
- Increased Total Licensed Beds from 75 to 94
- New Magnetic Resonance Imaging
- New Behavioral Health Unit
- New Chemotherapy Clinic
- New Computerized Tomography Scanner
- New Lithotripsy (HMC too)
- New Nuclear Medicine Service
- Added 4 New Labor & Delivery Beds

2005 HMSA Quality Award Recipient: Kona Community Hospital was recognized in 2005 by HMSA (Hawaii Medical Service Association) for its efforts to improve the quality of hospital care over the past year.

2005 JCAHO Certification: In 2005 the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) gave this hospital its highest rating with a 3 full-year accreditation.

COMMUNITY-BASED FOUNDATION SUPPORT OF HHSC FACILITIES: 2003-2008

Estimated Total Private Donations received by the Foundation

- 2003 - \$ 341,350
- 2004 - \$ 324,682
- TOTAL - \$666,032

Estimated Total Fundraising Monies received by the Foundation

- 2003 - \$160,615
- 2004 - \$183,052
- TOTAL - \$343,667

Estimated Total Funding received by the Foundation from Federal/State/Private Grants

- 2003 -\$214,713
- 2004 - \$ 75,000
- TOTAL - \$289,713

Estimated Total Fundraising / Private Donations / Grant Funding:

- 2005 - \$200,000
- 2006 - \$375,000
- 2007 - \$500,000
- 2008 - \$613,000

TOTAL – \$1,688,000

GRAND TOTAL 2003-2008 Foundation \$\$ to Benefit KCH = \$2,987,412

VOLUNTEER SERVICES FY2003 – FY2008

- FY2003 Number of Active Volunteers: **71**
- FY2003 Number of Volunteer Hours Provided to the HHSC Facility:
10,000 volunteer hours
- FY2003 Volunteer Auxiliary Cash Contributions to the Facility: **\$41,365**

- FY2004 Number of Active Volunteers: **71**
 - FY2004 Number of Volunteer Hours Provided to the HHSC Facility: **10,120 volunteer hours**
 - FY2004 Volunteer Auxiliary Cash Contributions to the Facility: **\$45,565**
-
- FY2005 Number of Active Volunteers: **80**
 - FY2005 Number of Volunteer Hours Provided to the HHSC Facility: **4,630 volunteer hours**
 - FY2005 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$20,200**
-
- FY2006 Number of Active Volunteers: **100**
 - FY2006 Number of Volunteer Hours Provided to the HHSC Facility: **4,630 volunteer hours**
 - FY2006 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$2,500**
-
- FY2007 Number of Active Volunteers: **135**
 - FY2007 Number of Volunteer Hours Provided to the HHSC Facility: **8,250 volunteer hours**
 - FY2007 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$ 0**
-
- FY2008 Number of Active Volunteers: **na**
 - FY2008 Number of Volunteer Hours Provided to the HHSC Facility: **na volunteer hours**
 - FY2008 Volunteer Auxiliary Cash / Equipment Contributions to the Facility: **\$ na**

GRAND TOTAL 2003-2008 Auxiliary \$\$ to Benefit the Facility= \$109,630

West Hawaii Region Foundations Supporting HHSC Hospitals
Background / Contact Information

Kona Community Hospital Foundation

This foundation was established in 1984 for the purpose of providing means, equipment and facilities for the use by and benefit of Kona Community Hospital. Since its inception it has provided over a million dollars in equipment and facilities to the hospital. It is managed by a five-member board that is completely separate from the management of the hospital.

Well into the second decade of operation we are very proud of our participation in the modernization and future of Kona Community Hospital. Kona Hospital is a tremendous asset to our community and we enjoy providing support to its reinvention and growth. Your participation is most appreciated and does make a significant difference.

Foundation President:
James Higgins

Foundation Development Assistance and Administration:
Carol Mountcastle cmountcastle@hhsc.org 808-322-4587
Stephanie Kinsey skinsey@hhsc.org 808-322-4578

Contact information:

Kona Hospital Foundation
79-1019 Haukapila Street
Kealahou, HI 96750
Tel: 808-322-9311 Fax: 808-322-4488

Kohala Hospital Charitable Foundation

This foundation was established in 2003, to provide assistance to Kohala Hospital, its programs, facilities, staff and patients. It supports the hospital by purchasing equipment, renovating facilities, assisting in education and outreach programs, and aiding other hospital programs or activities.

Foundation President:
Tommy Tinker

Foundation Vice President:
Alan Axelrod

Contact information:

Kohala Hospital Charitable Foundation
P.O. Box 430
Kapaau, HI 96755
Tel: 808-889-7905

Nine Foundations Supporting HHSC Hospitals

During the years FY2003-2008 HHSC Foundations have collectively raised \$11,740,580 worth of funding for HHSC healthcare facilities through monies received from donations, fundraising activities and grants. A breakout of Foundation money raised for HHSC hospitals is provided in the sections related to each HHSC facility that has a Foundation.

Kauai Veterans Memorial Hospital (KVMH) Foundation

KVMH Foundation
Kauai Veterans Memorial Hospital
4643 Waimea Canyon Road, Waimea, Kauai, HI 96796
TEL: 808-338-9431 FAX: 808-338-9420

Samuel Mahelona Memorial Hospital (SMMH) Foundation

SMMH Foundation
Samuel Mahelona Memorial Hospital
4800 Kawaihau Road, Kapaa, Kauai, HI 96746
Tel: 808-822-4961 Fax: 808-822-5781

Maui Memorial Medical Center (MMMC) Foundation

MMMC Foundation (www.MauiFoundation.org)
285 Mahalani Street, Suite 25, Wailuku, Maui, HI 96793
Tel: 808-242-2632 Fax: 808-242-2633

Kona Community Hospital Foundation

KCH Foundation
79-1019 Haukapila Street, Kealahou, HI 96750
Tel: 808-322-9311 Fax: 808-322-4488

Hilo Medical Center Foundation

HMC Foundation
1190 Waianuenue Avenue, Box 629, Hilo, HI 96720
Tel: 808-935-2957 Fax: 808-974-4746

Kohala Hospital Charitable Foundation

Kohala Hospital Charitable Foundation
P. O. Box 430
Kapaau, HI 96755
Tel: 808-889-7905

Ka`u Hospital Charitable Foundation

Ka`u Hospital Foundation
Ka`u Hospital
1 Kamani Street
P.O. Box 40, Pahala, HI 96777
Tel: 808-928-2959 Fax: 808-928-8980

Leahi & Maluhia Foundation

Leahi-Maluhia Foundation
Maluhia
1027 Hala Drive, Honolulu, HI 96817
Tel: 808-832-6149 Fax: 808-832-3039

Hawaii Health Systems Foundation

Hawaii Health Systems Foundation
Hawaii Health Systems Corporation
3675 Kilauea Avenue, Honolulu, HI 96816
Tel: 808-733-4020 Fax: 808-733-4028

**HHSC Hospital Auxiliaries and
Community-Based Volunteer Programs
Supporting HHSC Community Hospitals
FY 2003 – FY 2008**

- During the years FY2003 – FY2008, HHSC healthcare facilities have benefited from the outstanding, dedicated service of community-based “Hospital Auxiliaries” comprised of more than 4,570 individual and group volunteers system-wide.
- These Volunteers have provided more than 560,725 hours of direct service to their respective HHSC community hospital. That is the equivalent of over 70,090 workdays.
- These Hospital Auxiliary volunteers have contributed through their work in the 12 HHSC healthcare facilities, and more than \$1,461,160 in cash and in-kind donations of supplies, equipment and services.