
 <p>HAWAII HEALTH SYSTEMS CORPORATION "Quality Healthcare For All"</p> <p>Policies and Procedures</p>	<p>Department: Office of the Corporate CEO</p>	<p>Policy No.: PAT 0013A</p>
	<p>Issued by: Corporate CEO</p>	<p>Revision No.: N/A</p>
<p>Subject: HHSC System Quality Structure</p>	<p>Approved by:  HHSC Board of Directors By: Antonette Torres Its: Secretary/Treasurer</p>	<p>Effective Date: June 25, 2015</p>
		<p>Supersedes Policy: August 21, 2008</p> <p>Page: 1 of 1</p>

Last Reviewed: June 25, 2015; Next Review: June 25, 2018

I. PURPOSE: To establish a system wide quality structure that supports HHSC's commitment to quality and patient safety through allocation of resources, monitoring activities, and improvement processes that remain in alignment with industry established performance outcome measures.

II. POLICY: HHSC is committed to providing quality healthcare throughout the System. HHSC healthcare organizations strive to be the leading provider of services in their respective regions. This is accomplished through:

- Consistent compliance with all imposed accreditation surveys
- Clear focus on Patient Safety
- Continual improvement of services and processes supported by various performance measurement activities
- Clear focus on patient and family satisfaction

HHSC healthcare facilities will embrace the Institute of Medicine's six dimensions of quality: They are:

- Safety or freedom from accidental harm
- Effectiveness or evidence-based care
- Patient/Family-centeredness
- Timeliness or care that ensures prompt access to appointments, diagnosis, treatment, and follow up
- Efficiency or care delivered with optimal use of resources
- Equity or equitable care

III. QUALITY STRUCTURE:

- A) Each region shall develop a policy on quality consistent with the corporate policy.
- B) The HHSC Corporate Bylaws will describe the overall HHSC quality structure.
- C) The reporting structure and intra-system relationships are reflected in *Exhibit A*.

Attachment: **Exhibit A**

HHSC Quality Structure Recommendation

	6/20/08	
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